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SENATE COMMITTEE OF REFERENCE REPORT

| | April 18, 2018 |
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| Chairman of Committee | Date |
| Committee on Business, Labor, & Tec | chnology. |
| After consideration on the merits, t following: | the Committee recommends the |
| | and as so amended, be referred to the Whole with favorable |
| Amend printed bill, page 3, line 22, str | rike "OR SERVICE". |
| Page 3, line 25, strike "LABOR, AND LABOR". | SERVICING" and substitute "ANE |
| Page 3, line 26, strike "DEALER. "REPAI". | R" ALSO INCLUDES" and substitute |
| Page 3, strike line 27. | |
| Page 4, strike line 1. | |
| Page 4, line 2, strike "LABOR". | |
| Page 4, lines 14 and 15, strike "DIAGNO and substitute "DIAGNOSING AND REPA | |
| Page 4, line 15, strike "TO CORRECT AN ACCORDANCE WITH ANY". | NY DEFECT OR" and substitute "IN |
| Page 4, strike lines 16 through 19 and su CERTIFIED PREOWNED WARRANTY.". | ubstitute "WARRANTY, RECALL, OF |

Page 4, line 20, strike "OBLIGATION,".

- 1 Page 4, line 21, strike "OR SERVICE COMMITMENT".
- 2 Page 4, line 23, strike "A" and substitute "AT A MOTOR VEHICLE DEALER'S
- 3 REQUEST, A" and strike "ITS" and substitute "THE".
- 4 Page 4, line 24, strike "DEALERS" and substitute "DEALER".
- 5 Page 4, line 25, after "PERCENTAGE" insert "IN ACCORDANCE WITH
- 6 SUBSECTION (3) OF THIS SECTION".
- Page 4, lines 26 and 27, strike "ARISING FROM OR RELATING TO ANY
- 8 WARRANTY OBLIGATION." and substitute "FOR COVERED REPAIRS
- 9 PERFORMED IN ACCORDANCE WITH THE WARRANTY OBLIGATION, IF THE
- 10 RETAIL LABOR RATE AND RETAIL PARTS MARKUP PERCENTAGE ARE
- 11 REASONABLE.".
- Page 5, line 6, strike "FIFTY" and substitute "ONE HUNDRED".
- Page 5, line 15, strike "THIRTY" and substitute "NINETY".
- Page 5, line 26, after "PERCENTAGE." add "IF THE RATES FROM THE
- 15 CALCULATION ARE SUBSTANTIALLY HIGHER OR LOWER THAN THE CURRENT
- 16 RATES, THE MANUFACTURER MAY REQUEST ADDITIONAL REPAIR ORDERS
- 17 FOR THE NINETY DAYS BEFORE OR AFTER THE SUBMITTED REPAIR ORDERS
- 18 FOR PURPOSES OF ALTERATION.".
- 19 Page 6, line 2, strike "SIXTY" and substitute "NINETY".
- Page 6, line 6, strike "SIXTY" and substitute "NINETY".
- Page 7, strike line 1 and substitute "EVENTS, ONE-TIME SPECIALS, EXPRESS
- 22 SERVICE, AND QUOTED-PRICE PROMOTIONAL DISCOUNTS, BUT THIS
- 23 EXCLUSION FROM THE CALCULATION DOES NOT INCLUDE BROADLY
- 24 APPLICABLE DISCOUNTS OFFERED BY THE DEALER, SUCH AS
- 25 PERCENTAGE-OFF COUPONS, THAT APPLY TO REPAIRS AND PARTS;".
- Page 7, line 2, strike "REPAIRS DONE" and substitute "PARTS SOLD".
- 27 Page 7, line 4, after "FASTENERS," insert "TIRES,".

- 1 Page 7, strike line 6.
- 2 Renumber succeeding subparagraphs accordingly.
- 3 Page 7, line 14, after "FOR" insert "MANUFACTURER APPROVED AND
- 4 REIMBURSED".
- 5 Page 7, line 14, strike "OR POLICY".
- 6 Page 7, line 19, strike "CARRIERS, FLEET OPERATORS," and substitute
- 7 "CARRIERS, AND FLEET OPERATORS, BUT NOT INCLUDING" and strike
- 8 "COMPANIES," and substitute "COMPANIES".
- 9 Page 7, line 27, strike "SEMIANNUALLY," and substitute "ONCE
- 10 ANNUALLY,".
- 11 Page 8, line 3, strike "SEMIANNUALLY," and substitute "ONCE
- 12 ANNUALLY,".
- Page 8, after line 5 insert:
- 14 "(d) (I) A MANUFACTURER MAY:
- 15 (A) CONDUCT A PERIODIC REVIEW OF A MOTOR VEHICLE DEALER'S
- 16 SERVICE RECORDS TO VERIFY THE CONTINUING ACCURACY OF THE RETAIL LABOR RATE OR RETAIL PARTS MARKUP PERCENTAGE PROPOSED BY OR IN
- 10 PERFORMENT DE LA FRANCIS
- 18 EFFECT FOR THE DEALER; AND
- 19 (B) ADJUST THE MOTOR VEHICLE DEALER'S RETAIL LABOR RATE OR
- 20 RETAIL PARTS MARKUP PERCENTAGE BASED ON THE REVIEW CONDUCTED
- 21 UNDER SUBSECTION (5)(d)(I)(A) OF THIS SECTION.
- 22 (II) A MANUFACTURER SHALL NOT CONDUCT A PERIODIC REVIEW
- 23 MORE THAN ONCE PER CALENDAR YEAR. THIS PERIODIC REVIEW IS NOT AN
- 24 AUDIT IN ACCORDANCE WITH SECTION 12-6-126.
- 25 (III) THE MOTOR VEHICLE DEALER MAY FILE A COMPLAINT IN
- 26 ACCORDANCE WITH THE PROCEDURES SET FORTH IN SUBSECTION (6)(c) OF
- 27 THIS SECTION IF THE MOTOR VEHICLE DEALER DOES NOT AGREE WITH THE
- 28 ADJUSTED RETAIL LABOR RATE OR RETAIL PARTS MARKUP PERCENTAGE.".
- 29 Page 8, line 8, strike "INACCURATE," and substitute "INACCURATE OR IS
- 30 UNREASONABLE OR IS SUBSTANTIALLY DIFFERENT THAN THAT OF OTHER
- 31 SAME LINE-MAKE DEALERS WITHIN THIRTY MILES OF OR SIMILARLY
- 32 SITUATED AS THE SUBMITTING MOTOR VEHICLE DEALER,".

- 1 Page 8, line 11, strike "FIFTEEN" and substitute "FORTY-FIVE".
- 2 Page 8, line 15, strike "A FULL AND DETAILED" and substitute "AN".
- 3 Page 8, strike line 17 and substitute "SUBJECT TO CONTEST;".
- 4 Page 8, line 22, strike "SHALL NOT" and substitute "MAY".
- 5 Page 8 line 25, strike "(6)." and substitute "(6), BUT THE MODIFICATION
- 6 DOES NOT CHANGE THE TIMING REQUIREMENTS IN THIS SECTION.".
- 7 Page 9, line 3, strike "FIFTEEN" and substitute "FORTY-FIVE".
- 8 Page 9, line 8, strike "INCREASE IN" and substitute "CALCULATION OF".
- 9 Page 9, line 16, strike "JURISDICTION." and substitute "JURISDICTION OR
- 10 THE EXECUTIVE DIRECTOR NO LATER THAN SIXTY DAYS AFTER THE NEW
- 11 MOTOR VEHICLE DEALER RECEIVES THE MANUFACTURER'S CHALLENGE TO
- 12 THE DETERMINED RETAIL LABOR RATE OR RETAIL PARTS MARKUP
- 13 PERCENTAGE.".
- Page 9, strike lines 17 through 20 and substitute:
- 15 "(II) IN A COURT PROCEEDING, THE COURT".
- Page 9, line 24, strike "JUDICIAL".
- 17 Page 9, line 26, strike "FIFTEEN" and substitute "THIRTY".
- Page 10, line 12, strike "FIFTEEN" and substitute "THIRTY".
- 19 Page 10, line 19, strike "IF THE COURT FINDS THAT THE".
- 20 Page 10, strike lines 20 through 23.
- Page 10, strike lines 26 and 27.
- Page 11, strike lines 1 and 2.
- 23 Reletter succeeding paragraphs accordingly.

- 1 Page 11, line 3, strike "ELIMINATE FLAT-RATE TIMES OR".
- 2 Page 11, line 4, strike "AND ANY FLAT-RATE TIME THAT IS".
- 3 Page 11, strike lines 5 and 6.
- 4 Page 11, line 7, strike "(c) SHALLESTABLISH REASONABLE" and substitute
- 5 "NOR ESTABLISH UNREASONABLE".
- 6 Reletter succeeding paragraphs accordingly.
- 7 Page 11, line 8, strike "CONSISTENT" and substitute "INCONSISTENT".
- 8 Page 11, strike lines 11 through 16 and substitute "WARRANTY
- 9 OBLIGATION, COMPENSATE THE MOTOR VEHICLE DEALER FOR THE
- 10 AUTHORIZED REPAIR PART BY PAYING THE DEALER AN AMOUNT EQUAL TO
- 11 THE RETAIL PARTS MARKUP PERCENTAGE MULTIPLIED BY THE COST THE
- 12 DEALER WOULD HAVE PAID FOR THE AUTHORIZED PART AS LISTED IN THE
- 13 MANUFACTURER'S PRICE SCHEDULE;".
- 14 Reletter succeeding paragraphs accordingly.
- Page 11, line 21, strike "REPAIRS;" and substitute "REPAIRS SOLELY TO
- 16 PROVIDE A LOWER COMPENSATION TO A MOTOR VEHICLE DEALER;".
- Page 11, line 23, strike "A" and substitute "THE".
- Page 11, line 24, strike "A" and substitute "THE".
- 19 Page 11, line 27, strike "A" and substitute "THE".
- 20 Page 12, line 1, strike "A" and substitute "THE".
- Page 12, line 2, strike "A" and substitute "THE".
- Page 12, strike lines 4 through 16 and substitute:
- 23 "(f) Shall not require from a motor vehicle any
- 24 INFORMATION THAT IS UNDULY BURDENSOME OR TIME CONSUMING TO
- 25 OBTAIN, INCLUDING ANY PART-BY-PART OR
- 26 TRANSACTION-BY-TRANSACTION CALCULATIONS.".

- 1 Page 12, lines 19 and 20, strike "BUSINESS IN ACCORDANCE WITH
- 2 ESTABLISHED PRACTICE." and substitute "BUSINESS.".

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