First Regular Session Seventy-second General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 19-0899.01 Nicole Myers x4326

SENATE BILL 19-251

SENATE SPONSORSHIP

Rankin and Todd, Bridges, Moreno, Tate, Zenzinger

HOUSE SPONSORSHIP

Hansen and Titone, Baisley, Esgar, Ransom, Singer

Senate Committees

House Committees

Appropriations

| | A BILL FOR AN ACT |
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| 101 | CONCERNING THE IMPLEMENTATION OF CERTAIN RECOMMENDATIONS |
| 102 | FROM THE INDEPENDENT EVALUATION OF THE STATE'S |
| 103 | INFORMATION TECHNOLOGY RESOURCES, AND, IN CONNECTION |
| 104 | THEREWITH, MAKING AN APPROPRIATION. |

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov/.)

Joint Budget Committee. House Bill 17-1361 required the state auditor to retain a qualified, independent third-party consulting firm to evaluate specified aspects of the state's information technology (IT)

resources. The bill requires the office of information technology (office) to take certain actions as recommended by the evaluation.

Current law requires the office to create a project plan for every major IT project undertaken by a state agency. The project plan is required to include certain goals, plans, and analyses regarding the major IT project. The bill adds a requirement that the project plan for every major IT project include a change management plan.

In addition, the bill specifies 3 new requirements of the office as follows:

- The office is required to develop and implement a communications and stakeholder management plan for interacting with any governmental unit of the executive, legislative, or judicial branch of state government that is billed for the use of the services provided by the office. The office is also required to solicit feedback to determine if the communications and stakeholder management plan is increasing satisfaction with the services provided by the office.
- ! The office is required to convene a working group of state agencies to develop and implement a strategic plan for how state agencies use technology to provide services, data, and information to citizens and businesses.
- ! The office is required to convene a working group of state agencies to determine the cost and feasibility of transferring ownership of IT infrastructure from state agencies to the office. The office is required to submit a report to the joint budget committee and the joint technology committee regarding the necessary statutory and rule changes and funding to implement the transfer of ownership of IT infrastructure.

The office is authorized to enlist vendor services in the development of the communications and stakeholder management plan, the plan for how state agencies use technology to interface with citizens and businesses, and the plan to transfer ownership of IT infrastructure.

Be it enacted by the General Assembly of the State of Colorado:

2 **SECTION 1.** In Colorado Revised Statutes, 24-37.5-105, **amend**

3 (4)(c)(VIII) and (4)(c)(IX); and **add** (4)(c)(X) as follows:

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4 **24-37.5-105. Office - responsibilities - rules.** (4) (c) As part of

5 any major information technology project by a state agency, classified as

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| 1 | such according to a comprehensive risk assessment performed by the |
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| 2 | office, the project plan at a minimum shall include: |
| 3 | (VIII) A funding strategy for the ongoing maintenance and |
| 4 | eventual disposal of the information technology system; and |
| 5 | (IX) A planning and analysis function to be performed by the |
| 6 | office to ensure that the state agency's desired major information |
| 7 | technology project solution is in accordance with the office's technology |
| 8 | standards and to ensure that the scope and budget of the major |
| 9 | information technology project are vetted by the office; AND |
| 10 | (X) A CHANGE MANAGEMENT PLAN. |
| 11 | SECTION 2. In Colorado Revised Statutes, add 24-37.5-116 and |
| 12 | 24-37.5-117 as follows: |
| 13 | 24-37.5-116. Communications and stakeholder management |
| 14 | plan. (1) On or before July 1, 2020, the office shall develop and |
| 15 | IMPLEMENT A COMMUNICATIONS AND STAKEHOLDER MANAGEMENT PLAN |
| 16 | FOR INTERACTING WITH ANY DEPARTMENT, COMMISSION, COUNCIL, |
| 17 | BOARD, BUREAU, COMMITTEE, INSTITUTION OF HIGHER EDUCATION, |
| 18 | AGENCY, OR OTHER GOVERNMENTAL UNIT OF THE EXECUTIVE, |
| 19 | LEGISLATIVE, OR JUDICIAL BRANCH OF STATE GOVERNMENT THAT IS |
| 20 | BILLED FOR THE USE OF THE SERVICES PROVIDED BY THE OFFICE. THE |
| 21 | OFFICE MAY ENLIST VENDOR SERVICES IN THE DEVELOPMENT OF THE PLAN. |
| 22 | (2) On or before January 1, 2021, the office shall develop |
| 23 | A METHOD TO ANNUALLY SOLICIT FEEDBACK FROM EVERY DEPARTMENT, |
| 24 | COMMISSION, COUNCIL, BOARD, BUREAU, COMMITTEE, INSTITUTION OF |
| 25 | HIGHER EDUCATION, AGENCY, OR OTHER GOVERNMENTAL UNIT OF THE |
| 26 | EXECUTIVE, LEGISLATIVE, OR JUDICIAL BRANCH OF STATE GOVERNMENT |
| 2.7 | THAT IS BILLED FOR THE USE OF THE SERVICES PROVIDED BY THE OFFICE TO |

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| 1 | DETERMINE IF THE COMMUNICATIONS AND STAKEHOLDER MANAGEMENT |
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| 2 | PLAN DEVELOPED AND IMPLEMENTED PURSUANT TO SUBSECTION (1) OF |
| 3 | THIS SECTION IS INCREASING THE GOVERNMENTAL UNIT'S SATISFACTION |
| 4 | WITH THE SERVICES PROVIDED BY THE OFFICE FOR WHICH IT IS BILLED. |
| 5 | 24-37.5-117. Use of technology to interact with citizens - |
| 6 | working group - strategic plan. (1) The office shall convene a |
| 7 | WORKING GROUP OF STATE AGENCIES, AS DEFINED IN SECTION 24-37.5-102 |
| 8 | (4), TO DEVELOP AND IMPLEMENT A STRATEGIC PLAN FOR HOW STATE |
| 9 | AGENCIES USE TECHNOLOGY TO PROVIDE SERVICES, DATA, AND |
| 10 | INFORMATION TO CITIZENS AND BUSINESSES. THE OFFICE SHALL |
| 11 | IMPLEMENT THE PLAN ON OR BEFORE JULY 1, 2020. |
| 12 | (2) The office may enlist vendor services in the |
| 13 | DEVELOPMENT OF THE PLAN. |
| 14 | SECTION 3. In Colorado Revised Statutes, add 24-37.5-804 as |
| 15 | follows: |
| 16 | 24-37.5-804. Transfer of information technology |
| 17 | infrastructure ownership - working group - report. (1) THE OFFICE |
| 18 | SHALL CONVENE A WORKING GROUP OF STATE AGENCIES, AS DEFINED IN |
| 19 | SECTION 24-37.5-102 (4), TO MEET DURING THE INTERIM FOLLOWING THE |
| 20 | FIRST REGULAR SESSION OF THE SEVENTY-SECOND GENERAL ASSEMBLY TO |
| 21 | DETERMINE THE COST AND FEASIBILITY OF TRANSFERRING OWNERSHIP OF |
| 22 | INFORMATION TECHNOLOGY INFRASTRUCTURE, AS DESCRIBED IN SECTION |
| 23 | 24-37.5-102 (2)(a), FROM STATE AGENCIES TO THE OFFICE TO ENSURE |
| 24 | THAT INFORMATION TECHNOLOGY INFRASTRUCTURE IS ACQUIRED, |
| 25 | MAINTAINED, AND RETIRED IN ACCORDANCE WITH: |
| 26 | (a) THE CHIEF INFORMATION SECURITY OFFICER'S POLICIES, |
| 27 | STANDARDS, AND GUIDELINES DEVELOPED PURSUANT TO SECTION |

STANDARDS, AND GUIDELINES DEVELOPED PURSUANT TO SECTION

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| 1 | 24-37.5-403 (2); AND |
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| 2 | (b) THE CHIEF INFORMATION OFFICER'S STANDARDS FOR ACQUIRING |
| 3 | INFORMATION TECHNOLOGY INFRASTRUCTURE DEVELOPED PURSUANT TO |
| 4 | SECTION 24-37.5-106 (1)(f.5). |
| 5 | (2) On or before December 1, 2019, the office shall submit |
| 6 | A REPORT TO THE MEMBERS OF THE JOINT BUDGET COMMITTEE AND THE |
| 7 | JOINT TECHNOLOGY COMMITTEE OF THE GENERAL ASSEMBLY REGARDING |
| 8 | THE NECESSARY STATUTORY CHANGES, RULE CHANGES, AND FUNDING TO |
| 9 | IMPLEMENT THE TRANSFER OF OWNERSHIP OF INFORMATION TECHNOLOGY |
| 10 | INFRASTRUCTURE FROM STATE AGENCIES TO THE OFFICE. |
| 11 | (3) The office may enlist vendor services in the |
| 12 | DEVELOPMENT OF THE REPORT REQUIRED PURSUANT TO SUBSECTION (2) |
| | |
| 13 | OF THIS SECTION. |
| 13 14 | OF THIS SECTION. SECTION 4. Appropriation. (1) For the 2019-20 state fiscal |
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| 14 15 16 17 18 | SECTION 4. Appropriation. (1) For the 2019-20 state fiscal year, \$775,000 is appropriated to the office of the governor for use by the office of information technology. This appropriation is from the general fund. To implement this act, the office of information technology may use this appropriation as follows: |
| 14 15 16 17 18 19 | SECTION 4. Appropriation. (1) For the 2019-20 state fiscal year, \$775,000 is appropriated to the office of the governor for use by the office of information technology. This appropriation is from the general fund. To implement this act, the office of information technology may use this appropriation as follows: (a) \$575,000 for central administration; and |
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| 14 15 16 17 18 19 20 21 | SECTION 4. Appropriation. (1) For the 2019-20 state fiscal year, \$775,000 is appropriated to the office of the governor for use by the office of information technology. This appropriation is from the general fund. To implement this act, the office of information technology may use this appropriation as follows: (a) \$575,000 for central administration; and (b) \$200,000 for project management, which amount is based on an assumption that the office will require an additional 2.0 FTE. |

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