First Regular Session Seventy-fourth General Assembly STATE OF COLORADO

REVISED

This Version Includes All Amendments Adopted on Second Reading in the Second House

LLS NO. 23-0842.01 Brita Darling x2241

HOUSE BILL 23-1218

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House Committees

Health & Insurance Appropriations

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Health & Human Services Appropriations

A BILL FOR AN ACT

101	CONCERNING REQUIRING THAT A HEALTH-CARE FACILITY INFORM
102	PATIENTS AS PART OF THE INFORMED CONSENT PROCESS OF
103	SERVICES THAT THE HEALTH-CARE FACILITY REFUSES TO
104	PROVIDE TO PATIENTS WHEN THE REFUSAL IS FOR NONMEDICAL
105	REASONS, AND, IN CONNECTION THEREWITH, MAKING AN
106	APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill requires the department of public health and environment

SENATE Amended 2nd Reading

> HOUSE rd Reading Unamended April 18, 2023

HOUSE Amended 2nd Reading April 17, 2023

Shading denotes HOUSE amendment. <u>Double underlining denotes SENATE amendment.</u>

Capital letters or bold & italic numbers indicate new material to be added to existing law.

Dashes through the words or numbers indicate deletions from existing law.

(department) to identify health-care services that are or may be subject to a denial of care in this state and to develop a simple service availability form to be filled out by a covered entity for the purpose of conveying to patients and to the public information about health-care services that, for nonmedical reasons, are not generally available at the covered entity or that are subject to significant restriction at the covered entity.

The bill defines:

- "Covered entity" as a hospital, community clinic, maternity hospital, freestanding emergency department, or rehabilitation hospital;
- "Denial of care", in part, as refusal to provide health-care services for nonmedical reasons; and
- "Nonmedical reasons", in part, as nonclinical criteria, rules, or policies that restrict health-care professionals and covered entities from providing health-care services that the professionals or facilities are authorized or licensed to provide.

The bill includes requirements for the content and format of the service availability form and requires the department to publish and maintain on its public-facing website a list of covered entities and the service availability form for the covered entity.

The bill authorizes the department to update the service availability form at least biennially. The executive director of the department shall adopt rules to implement the requirements in the bill and investigate complaints and assess fines against covered entities that fail to comply with the requirements in the bill.

The department shall implement a public awareness program that includes how denial of care may negatively impact health-care access and quality of care, how denial of care may be avoided, and the impacts of denial of care on vulnerable people and communities.

A covered entity shall provide patients with the current service availability form as part of the informed consent process prior to initiating a health-care service and shall maintain a record of the patient's receipt of the form. The covered entity shall encourage health-care professionals with privileges at the covered entity to share the covered entity's service availability form with a patient when a health-care service is scheduled at the covered entity.

- 1 Be it enacted by the General Assembly of the State of Colorado:
- 2 **SECTION 1.** In Colorado Revised Statutes, **add** article 58 to title
- 3 25 as follows:

4 ARTICLE 58

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1	Patients' Right to Know
2	25-58-101. Short title. The short title of this article 58 is
3	THE "PATIENTS' RIGHT TO KNOW ACT".
4	25-58-102. Legislative declaration. (1) The General Assembly
5	HEREBY FINDS AND DECLARES THAT:
6	(a) THE RIGHT OF EVERY PATIENT TO RECEIVE BASIC INFORMATION
7	NECESSARY TO GIVE FULL AND INFORMED CONSENT IS A FUNDAMENTAL
8	TENET OF GOOD PUBLIC HEALTH POLICY AND HAS LONG BEEN THE
9	ESTABLISHED LAW OF THIS STATE;
10	(b) Every person having ultimate responsibility for
11	DECISIONS RESPECTING THE PERSON'S OWN HEALTH CARE ALSO POSSESSES
12	A CONCOMITANT RIGHT OF ACCESS TO COMPLETE INFORMATION
13	RESPECTING THE PERSON'S CONDITION AND AVAILABLE CARE;
14	(c) FOR NONMEDICAL REASONS, SOME HEALTH-CARE FACILITIES DO
15	NOT PROVIDE A FULL RANGE OF HEALTH-CARE SERVICES AND MAY
16	PROHIBIT, SIGNIFICANTLY RESTRICT, OR OTHERWISE REFUSE TO PROVIDE
17	SERVICES SUCH AS STERILIZATION, INFERTILITY TREATMENTS, ABORTION,
18	END-OF-LIFE HEALTH-CARE SERVICES, OR CONTRACEPTIVE SERVICES,
19	INCLUDING EMERGENCY CONTRACEPTION;
20	(d) HEALTH-CARE FACILITIES MAY ALSO DENY OR SELECTIVELY
21	RESTRICT CARE RELATING TO STIGMATIZED POPULATIONS, INCLUDING
22	LESBIAN, GAY, BISEXUAL, AND TRANSGENDER INDIVIDUALS, FOR
23	NONMEDICAL REASONS EVEN IF EQUIVALENT PROCEDURES ARE PROVIDED
24	FOR OTHER PATIENTS;
25	(e) Persons seeking health care frequently lack
26	INFORMATION ABOUT WHICH FACILITIES REFUSE TO PROVIDE VARIOUS
27	HEALTH-CADE SEDVICES FOR NONMEDICAL DEASONS AND WHICH SERVICES

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1	THEY REFUSE TO PROVIDE;
2	(f) PATIENTS ARE NOT WELL POSITIONED TO UNDERSTAND WHAT
3	TREATMENT OPTIONS ARE AVAILABLE TO THEM WHEN HEALTH-CARE
4	FACILITIES DO NOT DISCLOSE WHICH TREATMENT OPTIONS THEY REFUSE TO
5	PROVIDE FOR NONMEDICAL REASONS;
6	(g) Consequently, when health-care facilities do not
7	DISCLOSE THAT THEY RESTRICT OR REFUSE TO PROVIDE VARIOUS
8	HEALTH-CARE SERVICES FOR NONMEDICAL REASONS, THEY CAN DEPRIVE
9	PATIENTS OF A KNOWLEDGEABLE CHOICE AS TO ALTERNATIVE
10	TREATMENTS, WHICH IS INCONSISTENT WITH THE UNDERLYING PRINCIPLE
11	OF INFORMED CONSENT;
12	(h) REFUSAL TO PROVIDE HEALTH-CARE SERVICES FOR
13	NONMEDICAL REASONS MAY:
14	(I) HAVE LONG-TERM NEGATIVE CONSEQUENCES, RESULTING IN
15	INJURY, DISABILITY, AND DEATH;
16	(II) CAUSE TRAUMA TO PATIENTS;
17	(III) IMPACT QUALITY OF LIFE; AND
18	(IV) RESULT IN GREATER HEALTH-CARE EXPENSES FOR PATIENTS
19	AND PAYERS; AND
20	(i) SOME DENIALS OF CARE VIOLATE STATE AND FEDERAL LAW.
21	(2) THEREFORE, IT IS THE INTENT OF THE GENERAL ASSEMBLY TO
22	HELP ENSURE THAT PATIENTS ARE GIVEN FULL AND COMPLETE
23	INFORMATION ABOUT THE HEALTH-CARE SERVICES AVAILABLE TO THEM
24	SO THAT THEY CAN MAKE WELL-INFORMED HEALTH-CARE DECISIONS.
25	25-58-103. Definitions. As used in this article 58 , unless the
26	CONTEXT OTHERWISE REQUIRES:
27	(1) "COVERED ENTITY" MEANS ANY GENERAL HOSPITAL, HOSPITAL

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1	Unit as defined in section 25-3-101, community clinic as defined in
2	SECTION 25-3-101, FREESTANDING EMERGENCY DEPARTMENT AS DEFINED
3	IN SECTION 25-1.5-114, MATERNITY HOSPITAL, OR REHABILITATION
4	HOSPITAL. "COVERED ENTITY" DOES NOT INCLUDE A HEALTH-CARE
5	PROFESSIONAL OR A HOSPITAL, COMMUNITY CLINIC, OR OTHER FACILITY
6	OWNED OR OPERATED BY THE STATE.
7	(2) (a) "Denial of care" means any refusal by a covered
8	ENTITY TO PROVIDE A HEALTH-CARE SERVICE, OR TO PROVIDE A REFERRAL
9	FOR A HEALTH-CARE SERVICE, FOR NONMEDICAL REASONS.
10	(b) "DENIAL OF CARE" INCLUDES THE FOLLOWING PRACTICES,
11	WHETHER BASED ON FORMAL OR INFORMAL POLICIES OR PRACTICES, THAT
12	ARE NOT BASED ON GENERALLY ACCEPTED STANDARDS OF CARE:
13	(I) SELECTIVE REFUSAL TO PROVIDE A HEALTH-CARE SERVICE TO
14	SOME, BUT NOT ALL, PATIENTS BASED ON A CHARACTERISTIC DESCRIBED
15	IN SECTION 24-34-601 (2)(a), OBJECTIONS TO A HEALTH-CARE SERVICE, OR
16	FOR OTHER NONMEDICAL REASONS; AND
17	(II) A SIGNIFICANT RESTRICTION ON THE AVAILABILITY OF
18	HEALTH-CARE SERVICES.
19	(3) "DEPARTMENT" MEANS THE DEPARTMENT OF PUBLIC HEALTH
20	AND ENVIRONMENT.
21	(4) "END-OF-LIFE HEALTH-CARE SERVICES" MEANS ANY MEDICAL,
22	SURGICAL, PREVENTIVE, COUNSELING, OR REFERRAL SERVICES PROVIDED
23	TO AN INDIVIDUAL WHO IS NEAR THE END OF LIFE OR WHO HAS A TERMINAL
24	ILLNESS. "END-OF-LIFE HEALTH-CARE SERVICES" INCLUDES ANY SERVICES
25	Provided pursuant to article 48 of title 25 , palliative care,
26	SERVICES IDENTIFIED IN ADVANCE DIRECTIVES, WITHDRAWAL OF
27	NUTRITION SERVICES, AND HOSPICE CARE.

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1	(3) "HEALTH-CARE PROFESSIONAL" MEANS A PERSON WHO IS
2	LICENSED, CERTIFIED, REGISTERED, OR OTHERWISE AUTHORIZED OR
3	PERMITTED BY LAW TO ADMINISTER HEALTH CARE OR DISPENSE
4	MEDICATION IN THE ORDINARY COURSE OF BUSINESS OR PRACTICE OF A
5	PROFESSION.
6	(6) "HEALTH-CARE SERVICE" MEANS THE PROVISION OF
7	TREATMENT, CARE, ADVICE OR GUIDANCE, OR SERVICES OR SUPPLIES,
8	INCLUDING:
9	(a) Preventive, diagnostic, therapeutic, rehabilitative,
10	MAINTENANCE, OR PALLIATIVE CARE;
11	(b) COUNSELING, ASSESSMENT, PROCEDURES, OR OTHER SERVICES;
12	OR
13	(c) SELLING, DISPENSING, OR ADMINISTERING A PRESCRIPTION OR
14	NONPRESCRIPTION DRUG, A DEVICE, OR EQUIPMENT.
15	(7) "LGBTQ HEALTH-CARE SERVICES" MEANS ANY MEDICAL,
16	SURGICAL, PREVENTIVE, COUNSELING, OR REFERRAL SERVICES THAT ARE
17	SPECIFICALLY TARGETED TO OR THAT DISPROPORTIONATELY AFFECT
18	LGBTQ INDIVIDUALS, INCLUDING GENDER-AFFIRMING CARE,
19	HIV-RELATED CARE, AND FAMILY-BUILDING SERVICES.
20	(8) "Nonmedical reasons" means nonclinical criteria,
21	RULES, OR POLICIES, WHETHER WRITTEN OR UNWRITTEN, THAT RESTRICT
22	HEALTH-CARE PROFESSIONALS AT A COVERED ENTITY FROM PROVIDING
23	TYPES OF CARE THAT A HEALTH-CARE PROFESSIONAL IS AUTHORIZED
24	UNDER LAW TO PROVIDE AND THAT THE COVERED ENTITY IS LICENSED TO
25	PROVIDE.
26	(9) "REPRODUCTIVE HEALTH-CARE SERVICES" MEANS ANY
2.7	MEDICAL, SURGICAL, PREVENTIVE, COUNSELING, OR REFERRAL SERVICES

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1	RELATING TO THE HUMAN REPRODUCTIVE SYSTEM, INCLUDING SERVICES
2	RELATING TO CONTRACEPTION, STERILIZATION, PREGNANCY, AND THE
3	TERMINATION OF A PREGNANCY.
4	(10) "SERVICE AVAILABILITY FORM" MEANS THE FORM CREATED
5	BY THE DEPARTMENT PURSUANT TO SECTION 25-58-104 AND COMPLETED
6	BY COVERED ENTITIES.
7	25-58-104. Department duties - service availability form -
8	public access to information public education and awareness
9	program - rules. (1) Not later than <u>August 1, 2024,</u> the
10	DEPARTMENT, IN CONSULTATION WITH STAKEHOLDERS, INCLUDING A
11	STATEWIDE HOSPITAL ASSOCIATION, PATIENT ADVOCACY GROUPS,
12	PHYSICIANS, AND GROUPS REPRESENTING POPULATIONS THAT ARE
13	FREQUENTLY SUBJECT TO DENIAL OF CARE, SHALL:
14	(a) Identify reproductive health-care services, LGBTQ
15	HEALTH-CARE SERVICES, AND END-OF-LIFE HEALTH-CARE SERVICES THAT
16	ARE OR MAY BE SUBJECT TO DENIAL OF CARE IN THE STATE; AND
17	(b) (I) DEVELOP A CLEAR AND SIMPLE SERVICE AVAILABILITY
18	FORM FOR THE PURPOSE OF CONVEYING TO PATIENTS AND TO THE PUBLIC
19	WHICH OF THE IDENTIFIED HEALTH-CARE SERVICES ARE AND ARE NOT
20	GENERALLY AVAILABLE OR ARE SUBJECT TO SIGNIFICANT RESTRICTION AT
21	A COVERED ENTITY.
22	(II) THE SERVICE AVAILABILITY FORM MUST INCLUDE CONTACT
23	INFORMATION FOR THE COVERED ENTITY IN CASE A PATIENT HAS SPECIFIC
24	QUESTIONS ABOUT SERVICES AVAILABLE AT THE COVERED ENTITY.
25	(III) THE DEPARTMENT SHALL REVIEW AND, IF APPROPRIATE,
26	UPDATE THE FORM AT LEAST BIENNIALLY IN CONSULTATION WITH
27	STAKEHOLDERS. THE DEPARTMENT MAY DEVELOP DIFFERENT VERSIONS OF

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1	THE SERVICE AVAILABILITY FORM APPROPRIATE FOR DIFFERENT
2	CATEGORIES OF COVERED ENTITIES.
3	(2) BEGINNING ON OR BEFORE OCTOBER 1, 2024, THE DEPARTMENT
4	SHALL MAINTAIN ON ITS PUBLIC-FACING WEBSITE A CURRENT LIST OF
5	COVERED ENTITIES AND SHALL PROVIDE FOR PUBLIC ACCESS THE SERVICE
6	AVAILABILITY FORM SUBMITTED BY EACH COVERED ENTITY.
7	(3) The state board of health shall adopt rules to
8	IMPLEMENT THIS ARTICLE 58.
9	25-58-105. Requirements for covered entities - penalty for
10	noncompliance. (1) Not later than sixty days after the
11	DEPARTMENT ISSUES OR UPDATES THE SERVICE AVAILABILITY FORM, EACH
12	COVERED ENTITY SHALL SUBMIT A COMPLETED SERVICE AVAILABILITY
13	FORM TO THE DEPARTMENT. A COVERED ENTITY SHALL ALSO SUBMIT AN
14	UPDATED SERVICE AVAILABILITY FORM WITHIN THIRTY DAYS AFTER
15	MAKING A CHANGE TO THE AVAILABILITY OF A HEALTH-CARE SERVICE
16	IDENTIFIED ON THE SERVICE AVAILABILITY FORM.
17	(2) NOT LATER THAN OCTOBER 1, 2024, EACH COVERED ENTITY
18	SHALL ADOPT A POLICY FOR PROVIDING PATIENTS WITH ITS CURRENT
19	SERVICE AVAILABILITY FORM <u>DURING SCHEDULING FOR LGBTQ</u>
20	HEALTH-CARE SERVICES, REPRODUCTIVE HEALTH-CARE SERVICES, OR
21	END-OF-LIFE HEALTH-CARE SERVICES, AND AT THE TIME PRIVACY
22	REQUIREMENTS SPECIFIED IN THE FEDERAL "HEALTH INSURANCE
23	PORTABILITY AND ACCOUNTABILITY ACT OF 1996", Pub.L. 104-191, AS
24	AMENDED, ARE PROVIDED TO PATIENTS PRIOR TO THE INITIATION OF
25	HEALTH-CARE <u>SERVICES</u> , OR UPON REQUEST, AND FOR RECORDING THE
26	PATIENT'S RECEIPT OF THE FORM. THE COVERED ENTITY'S POLICY MUST
27	ALSO ENCOURAGE HEALTH-CARE PROFESSIONALS WHO HAVE PRIVILEGES

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1	WITH THE COVERED ENTITY TO PROVIDE THE COVERED ENTITY'S SERVICE
2	AVAILABILITY FORM TO THE PATIENT OR THE PATIENT'S REPRESENTATIVE
3	PRIOR TO ANY SCHEDULED HEALTH-CARE SERVICE AT THE COVERED
4	ENTITY.
5	(3) On and after October 1, 2024, each covered entity
6	SHALL:
7	$(a) (I) \ Provide the {\it current service availability form to the} \\$
8	PATIENT OR THE PATIENT'S REPRESENTATIVE <u>DURING SCHEDULING FOR</u>
9	LGBTQ HEALTH-CARE SERVICES, REPRODUCTIVE HEALTH-CARE SERVICES,
10	OR END-OF-LIFE HEALTH-CARE SERVICES, AND AT THE TIME PRIVACY
11	REQUIREMENTS SPECIFIED IN THE FEDERAL "HEALTH INSURANCE
12	PORTABILITY AND ACCOUNTABILITY ACT OF 1996", Pub.L. 104-191, AS
13	AMENDED, ARE PROVIDED TO PATIENTS BEFORE ANY HEALTH-CARE
14	SERVICE IS INITIATED. IF $\underline{PROVIDING\ THE\ CURRENT\ SERVICE\ AVAILABILITY}$
15	FORM IS IMPRACTICABLE BECAUSE OF AN EMERGENCY OR OTHER
16	CIRCUMSTANCES, THE COVERED ENTITY MAY DELAY THE PROVISION OF
17	THE SERVICE AVAILABILITY FORM, <u>AS APPROPRIATE;</u> AND
18	(II) MAINTAIN A RECORD OF THE PATIENT'S OR THE PATIENT'S
19	REPRESENTATIVE'S RECEIPT OF THE SERVICE AVAILABILITY FORM; AND
20	(b) Provide the current service availability form to any
21	PERSON UPON REQUEST.
22	(4) A COVERED ENTITY THAT FAILS TO COMPLY WITH THIS SECTION
23	IS SUBJECT TO A FINE NOT EXCEEDING ONE THOUSAND DOLLARS FOR EACH
24	DAY THAT THE COVERED ENTITY IS NOT IN COMPLIANCE WITH THIS
25	SECTION.
26	25-58-106. Construction. (1) This article 58 does not:
27	(a) PERMIT OR AUTHORIZE DENIAL OF CARE OR DISCRIMINATION IN

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1	THE PROVISION OF HEALTH-CARE SERVICES; OR
2	(b) Limit any cause of action under state or federal law,
3	OR LIMIT ANY REMEDY IN LAW OR EQUITY, AGAINST A COVERED ENTITY.
4	HEALTH-CARE FACILITY, OR HEALTH-CARE PROFESSIONAL.
5	(2) COMPLIANCE WITH THIS ARTICLE 58 DOES NOT REDUCE OR
6	LIMIT ANY POTENTIAL LIABILITY FOR COVERED ENTITIES, HEALTH-CARE
7	FACILITIES, AND HEALTH-CARE PROFESSIONALS ASSOCIATED WITH DENIAL
8	OF CARE OR ANY VIOLATIONS OF STATE OR FEDERAL LAW.
9	25-58-107. Severability. If any provision of this article 58 or
10	ITS APPLICATION TO ANY PERSON OR CIRCUMSTANCE IS HELD INVALID, THE
11	INVALIDITY DOES NOT AFFECT OTHER PROVISIONS OR APPLICATIONS OF
12	THIS ARTICLE 58 THAT CAN BE GIVEN EFFECT WITHOUT THE INVALID
13	PROVISION OR APPLICATION, AND TO THIS END THE PROVISIONS OF THIS
14	ARTICLE 58 ARE SEVERABLE.
15	SECTION 2. Appropriation. For the 2023-24 state fiscal year,
16	\$64,627 is appropriated to the department of public health and
17	environment for use by the health facilities and emergency medical
18	services division. This appropriation is from the general fund and is based
19	on an assumption that the division will require an additional 0.7 FTE. To
20	implement this act, the division may use this appropriation for
21	administration and operations related to operations management.
22	SECTION 3. Act subject to petition - effective date. This act
23	takes effect at 12:01 a.m. on the day following the expiration of the
24	ninety-day period after final adjournment of the general assembly; except
25	that, if a referendum petition is filed pursuant to section 1 (3) of article V
26	of the state constitution against this act or an item, section, or part of this
27	act within such period, then the act, item, section, or part will not take

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- effect unless approved by the people at the general election to be held in
- November 2024 and, in such case, will take effect on the date of the
- official declaration of the vote thereon by the governor.

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