First Regular Session Seventy-fourth General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 23-0554.04 Kristen Forrestal x4217

SENATE BILL 23-252

SENATE SPONSORSHIP

Van Winkle and Gonzales,

HOUSE SPONSORSHIP

Daugherty and Hartsook,

Senate Committees
Health & Human Services

101

House Committees

A BILL FOR AN ACT

CONCERNING HOSPITAL MEDICAL PRICE TRANSPARENCY.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill requires hospitals to make public a list of all standard charges for all hospital items and services provided to patients. The standard charges include the gross billed charge, the payer-specific negotiated charge, the minimum and maximum negotiated charges, and the discounted cash price. The bill also requires each hospital to maintain and make public a list of at least 300 shoppable services provided by the hospital or, if the hospital does not provide 300 shoppable services, all of the hospital's shoppable services. Each hospital is required to report its

updated lists to the department of health care policy and financing (state department).

The bill requires the state department to monitor hospital compliance with the price transparency requirements. If the state department determines that a hospital is not in compliance, the state department is required to issue a written notice to the hospital and require the hospital to submit a corrective action plan.

The bill repeals sections of statute regarding hospital price transparency and debt collection that are currently under the administration and authority of the department of public health and environment and relocates these sections so that hospital price transparency and debt collection are under the state department.

The bill makes a violation of the hospital transparency requirements outlined in the bill a deceptive trade practice under the "Colorado Consumer Protection Act".

1 Be it enacted by the General Assembly of the State of Colorado: 2 SECTION 1. In Colorado Revised Statutes, 6-1-105, add 3 (1)(uuu) as follows: 4 6-1-105. Unfair or deceptive trade practices. (1) A person 5 engages in a deceptive trade practice when, in the course of the person's 6 business, vocation, or occupation, the person: 7 (uuu) VIOLATES SECTION 25.5-1-904. 8 **SECTION 2.** Repeal of provisions being relocated in this act. 9 In Colorado Revised Statutes, **repeal** part 8 of article 3 of title 25. 10 **SECTION 3.** In Colorado Revised Statutes, add with amended 11 and relocated provisions part 9 to article 1 of title 25.5 as follows: 12 PART 9 13 HOSPITAL PRICE TRANSPARENCY 14 25.5-1-901. [Formerly 25-3-801] Legislative declaration. 15 (1) The general assembly finds and declares that: 16 (a) Section 1001 of the "Patient Protection and Affordable Care 17 Act", of 2010", Pub.L. 111-148, as amended by section 10101 of the

-2- 252

1	"Health Care and Education Reconciliation Act of 2010", Pub.L.
2	111-152, amended Title XXVII of the "Public Health Service Act",
3	Pub.L. 78-410, in part, by adding a new section 2718 (e), requiring, in
4	part, that each hospital operating within the United States establish,
5	update, and make public a list of the hospital's standard charges for the
6	items and services that the hospital provides;
7	(b) Effective January 1, 2021, the federal centers for medicare and
8	medicaid services published the final rule to implement the law, codified
9	at 45 CFR 180;
10	(c) In its summary of the final rule, CMS states that information
11	on hospital standard charges is necessary for the public to "make more
12	informed decisions about their care" and that the "impact of these final
13	policies will help to increase market competition, and ultimately drive
14	down the cost of health care services, making them more affordable for
15	all patients";
16	(d) On July 9, 2021, President Biden, building upon efforts of past
17	presidents, issued the "Executive Order on Promoting Competition in the
18	American Economy", directing the secretary of the United States
19	department of health and human services to support new and existing
20	price transparency initiatives for hospitals;
21	(e) Health-care price transparency is in the best interest of all
22	Coloradans, including:
23	(I) The state government, which purchases health-care services for
24	almost a quarter ONE-FOURTH of all Coloradans;
25	(II) Colorado businesses, which fund employee medical expenses;
26	and
2.7	(III) Colorado residents, who ultimately bear the brunt of high

-3- 252

1	health-care costs in the form of higher taxes, lower wages, and residents'
2	own out-of-pocket spending;
3	(f) Moreover, health-care prices in Colorado are among the
4	highest in the nation;
5	(g) However, not all Colorado hospitals are in compliance with all
6	of the disclosure requirements under federal law and other state laws
7	governing health-care price transparency; and
8	(h) This lack of compliance with health-care price transparency
9	laws by Colorado hospitals decreases the likelihood that Colorado
10	consumers will be fully aware of affordable health-care options before
11	purchasing items and services from hospitals, placing health-care
12	consumers at greater risk of collection actions and other adverse actions
13	relating to unpaid medical bills.
14	(2) Therefore, the general assembly finds and declares that it is
15	imperative to protect Colorado health-care consumers from collection
16	actions and other adverse actions taken by Colorado hospitals during the
17	time when the hospital was not in material compliance with hospital price
18	transparency laws intended to protect health-care consumers.
19	25.5-1-902. [Formerly 25-3-802] Definitions. As used in this
20	section PART 9, unless the context otherwise requires:
21	
22	(1) "Collection action" means any of the following actions taken
23	with respect to a debt for items and services that were purchased from or
24	provided to a patient by a hospital on a date during which the hospital was
25	not in material compliance with hospital price transparency laws:
26	(a) Attempting to collect a debt from a patient or patient guarantor
27	by referring the debt, directly or indirectly, to a debt collector, a collection

-4- 252

1	agency, or other third party retained by or on behalf of the hospital;
2	(b) Suing the patient or patient guarantor or enforcing an
3	arbitration or mediation clause in any hospital documents, including
4	contracts, agreements, statements, or bills; or
5	(c) Directly or indirectly causing a report to be made to a
6	consumer reporting agency.
7	(2) (a) "Collection agency" means any:
8	(I) Person who engages in a business, the principal purpose of
9	which is the collection of debts; or
10	(II) Person who:
11	(A) Regularly collects or attempts to collect, directly or indirectly,
12	debts owed or due or asserted to be owed or due to another;
13	(B) Takes assignment of debts for collection purposes;
14	(C) Directly or indirectly solicits for collection debts owed or due
15	or asserted to be owed or due to another; or
16	(D) Collects debt for the department of personnel.
17	(b) "Collection agency" does not include:
18	(I) Any officer or employee of a creditor while, in the name of the
19	creditor, collecting debts for such creditor;
20	(II) Any person while acting as a collection agency for another
21	person, both of whom are related by common ownership or affiliated by
22	corporate control, if the person acting as a collection agency does so only
23	for creditors to whom it is so related or affiliated and if the principal
24	business of the person is not the collection of debts;
25	(III) Any officer or employee of the United States or any state to
26	the extent that collecting or attempting to collect any debt is in the
27	performance of the officer's or employee's official duties;

-5- 252

1	(IV) Any person while serving or attempting to serve legal process
2	on any other person in connection with the judicial enforcement of any
3	debt;
4	(V) Any debt-management services provider operating in
5	compliance with or exempt from the "Uniform Debt-Management
6	Services Act", part 2 of article 19 of title 5;
7	(VI) Any person collecting or attempting to collect any debt owed
8	or due or asserted to be owed or due another to the extent that:
9	(A) The activity is incidental to a bona fide fiduciary obligation
10	or a bona fide escrow arrangement;
11	(B) The activity concerns a debt that was extended by the person;
12	(C) The activity concerns a debt that was not in default at the time
13	it was obtained by the person; or
14	(D) The activity concerns a debt obtained by the person as a
15	secured party in a commercial credit transaction involving the creditor;
16	(VII) Any person whose principal business is the making of loans
17	or the servicing of debt not in default and who acts as a loan
18	correspondent, seller and servicer for the owner, or holder of a debt that
19	is secured by a deed of trust on real property, whether or not the debt is
20	also secured by an interest in personal property;
21	(VIII) A limited gaming or racing licensee acting pursuant to
22	article 33 of title 44.
23	(c) Notwithstanding the provisions of subsection (2)(b) (5)(b) of
24	this section, "collection agency" includes any person who, in the process
25	of collecting the person's own debts, uses another name that would
26	indicate that a third person is collecting or attempting to collect such
2.7	debts.

-6- 252

(3) (a) "Consumer reporting agency" means any person that, for
monetary fees or dues or on a cooperative nonprofit basis, regularly
engages, in whole or in part, in the practice of assembling or evaluating
consumer credit information or other information on consumers for the
purpose of furnishing consumer reports to third parties. "Consumer
reporting agency" includes any person defined in 15 U.S.C. sec. 1681a (f)
or section 5-18-103 (4).
(b) "Consumer reporting agency" does not include any business
entity that provides check verification or check guarantee services only.
_
(4) (a) "Debt" means any obligation or alleged obligation of a
consumer to pay money arising out of a transaction, whether or not the
obligation has been reduced to judgment.
(b) "Debt" does not include a debt for business, investment,
commercial, or agricultural purposes or a debt incurred by a business.
(5) "Debt collector" means any person employed or engaged by
a collection agency to perform the collection of debts owed or due or
asserted to be owed or due to another.
_
(6) "Federal centers for medicare and medicaid services" or
"CMS" means the centers for medicare and medicaid services in the
United States department of health and human services.
==
(7) "Hospital" means, consistent with 45 CFR 180.20, a hospital:
(a) Licensed or certified by the department OF PUBLIC HEALTH AND
ENVIRONMENT pursuant to section 25-1.5-103 (1)(a); or
(b) Approved by the department OF PUBLIC HEALTH AND

-7- 252

2	hospital.
3	<u>—</u>
4	(8) "Hospital price transparency laws" means section 2718 (e) of
5	the "Public Health Service (PHS) Act", Pub.L. 78-410, as amended, and
6	rules adopted by the United States department of health and human
7	services implementing section 2718 (e).
8	(9) "Items and services" or "items or services" means "items and
9	services" as defined in 45 CFR 180.20.
10	
11	25.5-1-903. [Formerly 25-3-803] Failure to comply with
12	hospital price transparency laws - prohibiting collection of debt -
13	penalty. (1) (a) Except as provided in subsection (1)(b) of this section,
14	on and after August 10, 2022, A hospital that is not in material
15	compliance with hospital price transparency laws on the date that items
16	or services are purchased from or provided to a patient by the hospital
17	shall not initiate or pursue a collection action against the patient or patient
18	guarantor for a debt owed for the items or services.
19	(b) This part 8 applies, on and after February 15, 2023, to critical
20	access hospitals licensed and certified by the department pursuant to 42
21	CFR 485 subpart F.
22	(2) If a patient believes that a hospital was not in material
23	compliance with hospital price transparency laws on a THE date on or
24	after August 10, 2022, that items or services were purchased by or
25	provided to the patient, and the hospital takes a collection action against
26	the patient or patient guarantor, the patient or patient guarantor may file
27	suit to determine if:

ENVIRONMENT as meeting the standards established for licensing a

1

-8- 252

1	(a) The hospital was materially out of compliance with the
2	hospital price transparency laws, and rules, and OR regulations on the date
3	of service THE ITEMS OR SERVICES WERE PROVIDED; and if
4	(b) The noncompliance is related to the items or services. The
5	hospital shall not take a collection action against the patient or patient
6	guarantor while the lawsuit is pending.
7	(3) A hospital that has been found by IF a judge or jury,
8	considering compliance standards issued by the federal centers for
9	medicare and medicaid services, FINDS A HOSPITAL to be materially out of
10	compliance with hospital price transparency laws, and rules, and OR
11	regulations, THE HOSPITAL SHALL:
12	(a) Shall Refund the payer any amount of the debt the payer has
13	paid and shall pay a penalty to the patient or patient guarantor in an
14	amount equal to the total amount of the debt;
15	(b) Shall Dismiss or cause to be dismissed any court action with
16	prejudice and pay any attorney fees and costs incurred by the patient or
17	patient guarantor relating to the action; and
18	(c) Remove or cause to be removed from the patient's or patient
19	guarantor's credit report any report made to a consumer reporting agency
20	relating to the debt; AND
21	(d) Notify the state department of the material
22	NONCOMPLIANCE WITH HOSPITAL PRICE TRANSPARENCY LAWS, RULES, OR
23	REGULATIONS.
24	(4) Nothing in this part 8 PART 9:
25	(a) Prohibits a hospital from billing a patient, patient guarantor,
26	or third-party payer, including a health insurer, for items or services
27	provided to the patient; or

-9- 252

1	(b) Requires a hospital to refund any payment made to the hospital
2	for items or services provided to the patient, so long as no collection
3	action is taken in violation of this part 8 PART 9.
4	25.5-1-904. Transparency - hospitals - standard charges -
5	shoppable services - enforcement. (1) On or before October 1, 2023,
6	EACH HOSPITAL SHALL MAKE PUBLIC AND POST THE HOSPITAL'S
7	MEDICARE REIMBURSEMENT RATES.
8	(2) (a) The state department shall conduct performance
9	ASSESSMENTS FOR ADHERENCE TO FEDERAL TRANSPARENCY RULES BY.
10	$(I) \ Reviewing \ relevant \ information \ provided \ to \ the \ state$
11	DEPARTMENT CONCERNING A HOSPITAL'S <u>PERFORMANCE ASSESSMENT IN</u>
12	<u>CONNECTION</u> WITH THIS SECTION;
13	(II) AUDITING HOSPITAL WEBSITES FOR PEFORMANCE RELATIVE TO
14	FEDERAL PRICE TRANSPARENCY RULES, AND IN EVALUATING
15	PERFORMANCE, THE DEPARTMENT SHALL FOLLOW RULES, STANDARDS,
16	AND GUIDANCE PUBLISHED BY THE FEDERAL CENTERS FOR MEDICARE AND
17	MEDICAID;
18	(III) CONFIRMING THAT EACH HOSPITAL SUBMITTED THE LISTS
19	REQUIRED BY THIS SECTION.
20	(b) IF THE STATE DEPARTMENT DETERMINES THAT A HOSPITAL
21	HAS PERFORMED POORLY IN ITS PERFORMANCE ASSESSMENT, THE STATE
22	DEPARTMENT MAY:
23	(I) ISSUE A WRITTEN NOTICE TO THE HOSPITAL THAT CLEARLY
24	EXPLAINS THE MANNER IN WHICH THE DEPARTMENT DETERMINED THAT
25	THE HOSPITAL PERFORMED POORLY ON THE ADHERENCE TO PRICE
26	TRANSPARENCY; AND
27	(II) PROVIDE TECHNICAL ASSISTANCE TO THE HOSPITAL TO

-10-

1	IMPROVE PERFORMANCE.
2	(8) On or before February 1, 2024, the state department
3	SHALL CREATE AND MAINTAIN A PUBLICLY AVAILABLE LIST ON ITS
4	WEBSITE OF HOSPITALS THAT PERFORM POORLY ON THE DEPARTMENT'S
5	PERFORMANCE ASSESSMENT. SUCH NOTICES AND COMMUNICATIONS ARE
6	SUBJECT TO PUBLIC DISCLOSURE UNDER 5 U.S.C. SEC. 552, AS AMENDED,
7	NOTWITHSTANDING ANY EXEMPTIONS OR EXCLUSIONS TO THE CONTRARY,
8	IN FULL WITHOUT REDACTION. THE STATE DEPARTMENT SHALL UPDATE
9	THE LIST AT LEAST ANNUALLY.
10	(9) A PERSON THAT VIOLATES SUBSECTION (1) OR (5) OF THIS
11	SECTION COMMITS A DECEPTIVE TRADE PRACTICE UNDER SECTION
12	6-1-105.
13	SECTION 4. Act subject to petition - effective date. This act
14	takes effect at 12:01 a.m. on the day following the expiration of the
15	ninety-day period after final adjournment of the general assembly; except
16	that, if a referendum petition is filed pursuant to section 1 (3) of article
17	V of the state constitution against this act or an item, section, or part of
18	this act within such period, then the act, item, section, or part will not
19	take effect unless approved by the people at the general election to be
20	held in November 2024 and, in such case, will take effect on the date of

the official declaration of the vote thereon by the governor.

21

-11- 252