Second Regular Session Seventy-fourth General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 24-0164.01 Jane Ritter x4342

HOUSE BILL 24-1165

HOUSE SPONSORSHIP

Ortiz and Bacon,

SENATE SPONSORSHIP

(None),

House Committees

101

Senate Committees

Transportation, Housing & Local Government Appropriations

A BILL FOR AN ACT

CONCERNING ACCESSIBILITY REQUIREMENTS AT PART 139, CLASS II

102 AIRPORTS.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill imposes a set of duties on the Denver airport authority (authority) by established times for accessibility-related functions at Denver international airport. The authority is encouraged to monitor the completion and ongoing upkeep of the duties and functions.

The division of aeronautics (division) is authorized to issue fines for noncompliance of the duties and functions to any entity in violation (entity). For a first offense, the entity has 30 days to remedy the noncompliance. If not remedied within 30 days, the division is authorized to fine the entity an amount not to exceed \$3,500. For each subsequent offense, the division shall fine the entity an amount not to exceed \$7,000 per offense.

An individual alleging damages resulting from a violation by an entity may bring a civil suit and may seek a court order requiring compliance and any other remedy the court determines necessary.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. Legislative declaration. (1) The general assembly finds and declares that:

- (a) Aviation and air travel have become a critical part of life for those seeking to obtain economic and educational opportunities, visit unique places, and spend time with friends and family;
- (b) Individuals living with a disability, however, have consistently faced hardship, barriers, and, in some instances, outright discrimination when attempting to enjoy equitable opportunity through air travel;
- (c) According to the United States government accountability office's report "Passengers with Disabilities: Airport Accessibility Barriers and Practices and the Department of Transportation's Oversight of Airlines' Disability-Related Training", passengers with disabilities face infrastructure, information, and customer service barriers at airports throughout the United States. For example, complex terminal layouts and long distances between gates can be hard to navigate. Additionally, travel information isn't always available in a format that is accessible to everyone.
- (d) The data is supported by real-world examples that have not only cost individuals with disabilities the opportunities that come with air travel, but also cost individuals the use of their mobility devices and

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more. Because of constant carelessness shown to mobility devices, a broken chair by one airline directly led to a medical condition that took the life of one of the nation's great disability rights advocates, Engracia Figueroa.

- (e) Changes that occurred in 2023 and are scheduled for 2024 are critical to finally secure basic access and equity in Colorado for airport passengers with a disability who travel;
- (f) According to a press release from Denver international airport, dated February 28, 2023, Denver international airport received \$22 million in grants for fiscal year 2023 from the federal airport terminal program as part of the bipartisan infrastructure law funding;
- (g) Funding from the federal airport terminal program, one of three aviation programs created by the bipartisan infrastructure law, provides \$1 billion annually for five years for airport terminal program grants. In total, the bipartisan infrastructure law provided an historic \$25 billion to modernize our country's airport infrastructure.
- (h) Individuals living with a disability must work together to ensure that these infrastructure dollars will be used for providing basic access and equity in travel opportunities at our country's airports.
- (2) Therefore, the community of individuals living with a disability in Colorado has been working collaboratively with Denver international airport staff to ensure that Denver international airport becomes a model that airports across the country can follow in meeting the basic requirements of the federal "Americans with Disabilities Act" and appropriate aspects of the federal "Air Carriers Act", which seek to ensure basic access and equity for all travelers.
 - (3) The general assembly therefore declares that the purpose of

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1	this act is to place in state law the agreements of work that have been and
2	will be done. The act guarantees that securing access and equity at
3	part 139, class II airports on an agreed-upon timeline is not dependent on
4	any single legislator, executive administration, or the changing staff at
5	Denver international airport.
6	SECTION 2. In Colorado Revised Statutes, add 43-10-118 as
7	follows:
8	43-10-118. Part 139, class II airports accessibility - duties -
9	reporting requirements - penalties - civil action - rules - definitions.
10	(1) EACH PART 139, CLASS II AIRPORT HAS THE FOLLOWING DUTIES
11	RELATED TO ACCESSIBILITY AND SAFETY:
12	(a) On or before December 31, 2026, develop and provide
13	ONGOING, COMPREHENSIVE TRAINING PROGRAMS FOR AIRPORT STAFF
14	REGARDING ACCESSIBILITY REQUIREMENTS AND THE ACCESSIBILITY
15	PROGRAM;
16	(b) On or before December 31, 2026, facilitate continued
17	IMPROVEMENT OF PROCEDURES, UNDER THE CONTROL OF OR RELATED TO
18	THE OPERATIONS OF AIRPORT NAVIGATION AND USE, INCLUDING TICKET
19	AND CHECK-IN PROCESSES, SECURITY, AND COORDINATION WITH GATE
20	CREWS TO CREATE A SEAMLESS EXPERIENCE FOR TRAVELERS WITH
21	DISABILITIES;
22	(c) On or before June 30, 2024, establish an advisory
23	COMMITTEE FOR THE CROSS-DISABLED COMMUNITY. A MAJORITY OF THE
24	MEMBERS OF THE ADVISORY COMMITTEE MUST BE PERSONS WITH VARIOUS
25	DISABILITIES. THE ADVISORY COMMITTEE SHALL PROVIDE INPUT DURING
26	AIRPORT RENOVATIONS AND OPERATIONS TO ENSURE BASIC ACCESS AND
27	EQUITY IN AIR TRAVEL. THE ADVISORY COMMITTEE SHALL MAKE REGULAR

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1	$ASSESSMENTS\ TO\ IDENTIFY\ AREAS\ FOR\ IMPROVEMENT\ AND\ ACKNOWLEDGE$
2	SUCCESSES.
3	(d) On or before June 30, 2030, and ongoing thereafter,
4	INSTALL AND MAINTAIN RESTROOMS FOR INDIVIDUALS WITH DISABILITIES,
5	WHICH INCLUDE COMPANION CARE CHANGING TABLES, AND AT LEAST ONE
6	ACCESSIBLE PUBLIC RESTROOM IN EVERY TERMINAL AND CONCOURSE;
7	(e) On or before January 1, 2026, create, maintain, and
8	UPDATE AS NECESSARY A TRANSPARENT ELECTRONIC DASHBOARD TO
9	REPORT AND TRACK BASIC ACCESS COMPLAINTS AND INQUIRIES
10	THROUGHOUT THE TRAVEL PROCESS. THE DASHBOARD MUST INCLUDE A
11	"PUBLIC INQUIRY FORM" THAT ALLOWS AN INDIVIDUAL TO DIRECTLY
12	REPORT AN ACCESSIBILITY EXPERIENCE AT THE AIRPORT.
13	
14	(f) On or before December 31, 2030, use elevators to
15	TRANSPORT POWER CHAIRS FROM THE CONCOURSE TO THE APRON SAFELY
16	AND EFFICIENTLY. POWER CHAIRS AND OTHER MOBILITY DEVICES THAT
17	REQUIRE THE USE OF AN ELEVATOR FOR TRANSPORTATION TO AND FROM
18	THE APRON MUST BE GIVEN PRIORITY USAGE.
19	(g) On or before June 30, 2024, incorporate wayfinding
20	TECHNOLOGY TO ASSIST INDIVIDUALS WHO ARE BLIND OR VISUALLY
21	IMPAIRED TO NAVIGATE THE AIRPORT INDEPENDENTLY.
22	
23	(2) The city and county of Denver shall monitor the
24	DUTIES SET FORTH IN SUBSECTION (1) OF THIS SECTION.
25	(3) THE DEPARTMENT SHALL ISSUE FINES FOR NONCOMPLIANCE IN
26	ACCORDANCE WITH SUBSECTION (4) OF THIS SECTION.
2.7	(4) THE DEPARTMENT IS AUTHORIZED TO PENALIZE AN ENTITY FOR

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1	NONCOMPLIANCE WITH THE DUTIES SET FORTH IN SUBSECTION (1) OF THIS
2	SECTION AS FOLLOWS:
3	(a) FOR A FIRST OFFENSE, AN ENTITY IN VIOLATION OF THIS
4	SECTION HAS THIRTY DAYS TO REMEDY THE NONCOMPLIANCE. IF NOT
5	REMEDIED IN THIRTY DAYS, THE DEPARTMENT SHALL FINE THE ENTITY IN
6	VIOLATION OF THIS SECTION AN AMOUNT NOT TO EXCEED THREE
7	THOUSAND FIVE HUNDRED DOLLARS.
8	(b) FOR EACH SUBSEQUENT OFFENSE, THE DEPARTMENT SHALL
9	FINE THE ENTITY IN VIOLATION OF THIS SECTION AN AMOUNT NOT TO
10	EXCEED SEVEN THOUSAND DOLLARS PER OFFENSE.
11	(5) A PERSON ALLEGING DAMAGES RESULTING FROM A VIOLATION
12	OF ANY PROVISION OF THIS SECTION MAY BRING A CIVIL SUIT IN A COURT
13	OF COMPETENT JURISDICTION AGAINST THE ENTITY AND MAY SEEK A
14	COURT ORDER REQUIRING COMPLIANCE WITH THE PROVISIONS OF THIS
15	SECTION AND ALL REMEDIES PURSUANT TO SECTION 24-34-802.
16	(6) The department May promulgate any rules
17	NECESSARY FOR THE IMPLEMENTATION OF THIS SECTION.
18	(7) AS USED IN THIS SECTION, UNLESS THE CONTEXT OTHERWISE
19	REQUIRES:
20	(a) "AIRPORT" MEANS THE DENVER INTERNATIONAL AIRPORT.
21	(b) "DEPARTMENT" MEANS THE DEPARTMENT OF
22	TRANSPORTATION.
23	(c) "PART 139, CLASS II AIRPORT" MEANS AN AIRPORT THAT IS
24	DESIGNATED AND CERTIFIED AS CLASS II PURSUANT TO FEDERAL AVIATION
25	REGULATION 14 CFR PART 139.
26	SECTION 3. Safety clause. The general assembly finds,
27	determines, and declares that this act is necessary for the immediate

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- 1 preservation of the public peace, health, or safety or for appropriations for
- 2 the support and maintenance of the departments of the state and state
- 3 institutions.

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