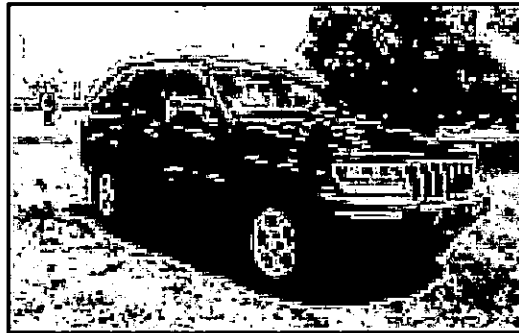


“CHECK ENGINE LIGHT”

2011 Jeep Grand Cherokee



The following repair invoice documents show vehicle repair history of 2011 Jeep Grand Cherokee with a problematic “Check Engine Light”.

This Jeep was purchased new by Mr. and Mrs. Steve W. on April 18, 2011. Repair history shows that a “Check Engine Light” being illuminated can be caused by factors other than an emission related failure or emission maintenance.

The spreadsheet tracks nine separate visits to dealership service departments for “Check Engine Light” repairs beginning February 24, 2012 with 16,060 miles through September 30, 2017 with 132,149 miles. Please note these are not the only service invoices throughout this time period but only those related to “Check Engine Light” or emissions. Also, the repairs listed under the “Services Performed” column only summarize the “Check Engine Light” repairs and not the other routine maintenance items such as recalls, multi-point inspections, oil changes, etc.

This information shows the “Check Engine Light” being illuminated can be a vehicle computer or loose wire issue not always related to an emission system problem requiring maintenance.

Check Engine Light Repair History for 2011 Jeep Grand Cherokee

Delivery Date = April 18, 2011

VIN: 1J4RR4GGXBC575936

Service Date	Mileage	Reason for Service	Service Performed
February 24, 2012	16,060	Intermittent no starts, intermittent keyless functions, recalls	Computer update, Reprogram and flash intermittent no start, recalls
September 30, 2013	48,300	Check engine light coming on, throttle position light	Sensor scan and road test, sensor 1/2 correlation, monitor app signals and perform wiggle test, check related connections, load test circuits for app sensor 1 and 2, no indication of a problem, star contact made, TSB long road test and condition not duplicated.
September 18, 2014	67,365	Check engine light is on solid, ETC light is also coming on and flashing	Repair pedal accelerator, scan and test DTC P2138, test and replace accelerator pedal and performed re-learn for intermittent calibration failure off app sensor which is internal to pedal.
September 26, 2014	67,781	Check engine and throttle control light is on	Miscellaneous emissions system repair - module powertrain control, scanned vehicle found DTC P2138 in PCM, performed diagnostics and found all wiring form good, found PCM has intermittent internal fault causing DTC, replaced PCM and reprogrammed.
October 8, 2014	68,415	Check engine light is on and off while driving	Scan and test P2138 stored DTC with good trips, condition happens about every 1,000 miles, opened star case - inspected and cleaned, returned to customer to be driven.
February 10, 2016	96,700	Check engine light is coming on	Inspected and found housing thermostat code, replaced and cleared code.

Check Engine Light Repair History for 2011 Jeep Grand Cherokee

Delivery Date = April 18, 2011

VIN: 1J4RR4GGXBC575936

Service Date	Mileage	Reason for Service	Service Performed
August 2, 2017	130,063	Check engine light is coming on	Accelerator pedal position sensor 1/2 correlation, apps signals are not working as designed but voltage on signal 1 was not watching 2 when monitored on WI tech, signal 1 . . .performed diagnostic voltage cut off, throttle pedal ASSY including sensors was replaced this visit, drove and code did not come back, verified throttle light on and found only stored code for electronic throttle control ETC light flashing, cleared code and did not come back after test drive.
September 6,2017	131,474	Check engine light, electronic throttle control and a red light come on intermittently	Verified good voltage readings from throttle position, entire 6 pin connector / harness was inspected and found no high resistance no shorts and wiggle tested harness found no issues, inspection of pins in connector to TPS seemed loose and seem to be only cause of extreme intermittent issue, after all testing was performed the electrical connector was replaced as a kit with all new pins, tested and no codes came back.
September 13, 2017	132,149	Check engine light is on and the ETC is coming on at times	Dash says service etc, found damaged wires, all electrical connectors have also been wiggle tested and found no issues, ETC was previously replaced for this same issue and only next related issue could be PCM, replaced PCM and code did not come on, working as designed.

Repair Codes	
PCM	Powertrain Control Module
DTC	Digital Trouble Codes
ETC	Electronic Throttle Control
TPS	Tire Pressure Sensor

CUSTOMER #: 5329683

348742

GO CHRYSLER JEEP DODGE
Southwest

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Computer update

PAGE 1.

CELL: SERVICE ADVISOR: 6567 EDWARD HALLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936		16060/16060	T3420	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PG NO	RATE	PAYMENT	INV DATE
18APR11 DD			WAIT 24FEB12			CASH	24FEB12
W.H.O. OPENED	READY	OPTIONS: STK:BC575936 ENG:3.6 Liter					
13:13 24FEB12	14:39 24FEB12						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S THE EVIC STATES KEY NOT DETECTED AT TIMES, CHECK FOR UPDATES

MA001 C/S THE EVIC STATES KEY NOT DETECTED AT
TIMES, CHECK FOR UPDATES

6585 WD (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
16060 18890197 18803297 0.40 PERFORMED TSB 08-053-11 Module, TIPM -
Inspect & Reprogram ALSO PERFORMED TSB 08-024-11 REV/A Wireless
Ignition Node, Flash Reprogram BOTH ARE FOR INTERMITANT KEYLESS
FUNCTIONS AND INTERMITANT NO STARTS

B MULTI-POINT INSPECTION NOT NEEDED THIS VISIT
MULTI-N MULTI-POINT INSPECTION NOT NEEDED THIS
VISIT

6585 CD 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C** RRT 11-002 DUE

400RC PERFORM RECALL
6585 WD

(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
16060 18193891 0.20 Module, Electronic Stability Control (ESC) -
Reprogram

D** RRT 11-038 DUE

CAUSE:
400RC PERFORM RECALL
6585 WD

(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
16060 18190592 181906J7 0.40 Module, Powertrain Control (PCM) -
Reprogram Module, Transmission Control (TCM) - Reprogram

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	

Customer Copy

CUSTOMER #: 5329683

Engine light

380249

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PAGE 1

SERVICE ADVISOR: 6280 HENRY KHU

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936		48300/48358	T5002	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
18APR11 DD			17:00 25SEP13			CASH	30SEP13
R.O. OPENED	READY	OPTIONS: STK:BC575936 ENG:3.6 Liter					
15:31 25SEP13	15:37 30SEP13						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES THE CHECK ENGINE LIGHT IS COMING ON; THROTTLE POSITION LIGHT							

CAUSE:

CEL CUSTOMER STATES THE CHECK ENGINE LIGHT IS COMING ON

7181 WD

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

48358 STORED DTC FOR APP SENSOR SCAN AND ROAD TEST, P2138 - APP SENSOR 1/2 CORRELATION, STORED, 2 GOOD TRIPS, MONITOR APP SIGNALS AND PERFORM WIGGLE TEST, CHECK RELATED CONNECTORS, LOAD TEST CIRCUITS FOR APP SENSOR 1 AND 2, NO INDICATION OF A PROBLEM, STAR CONTACT MADE, TSB SEARCH PERFORMED, UNABLE TO DUPLICATE AT THIS TIME, PERFORM ANOTHER LONG ROAD TEST AND CONDITION NOT DUPLICATED.

B CUSTOMER REQUESTS MULTI-POINT INSPECTION ON THIS VISIT
MULTI-A CUSTOMER REQUESTS MULTI-POINT INSPECTION ON THIS VISIT

7181 CD

0.00

0.00

GBATT BATTERY TESTS OK AT THIS TIME

7181 CD

0.00

0.00

GBK BRAKE PADS AT 8mm. OR GREATER REMAINING

7181 CD

0.00

0.00

GTIRE TIRES ARE GOOD AT THIS TIME -7/32 OR GREATER TREAD REMAINING

7181 CD

0.00

0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

48308 MPI PERFORM MULTI-POINT INSPECTION PER CUSTOMER REQUEST

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Customer Copy

CUSTOMER #: 5329683

380249

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PAGE 2

SERVICE ADVISOR: 6280 HENRY KHU

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936		48300/48358	T5002	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
18APR11 DD			17:00 25SEP13			CASH	30SEP13
R.O. OPENED	READY	OPTIONS: STK:BC575936 ENG:3.6 Liter					
15:31 25SEP13	15:37 30SEP13						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

IT IS NORMAL TO GENERATE MANY WASTE BYPRODUCTS THAT REQUIRE SPECIAL DISPOSAL AND ALSO NECESSARY TO UTILIZE MANY ITEMS THAT ARE SUPPLIED IN BULK. THESE ITEMS DO NOT LEND THEMSELVES TO BE BILLED INDIVIDUALLY. THESE ITEMS ARE ACCOUNTED FOR AS SHOP SUPPLY CHARGES ON YOUR INVOICE

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Customer Copy

5329683

403097

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PAGE 1

SERVICE ADVISOR: 7148 JUSTIN K BANTOCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
INFRNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	67365/67365	T5588	
DEL DATE	PROB DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
18APR11	DD		12:00-18SEP14			CASH	18SEP14
R.O. OPENED	READY	OPTIONS	STK:BC575936 ENG:3.6_Liter				
07:17	17SEP14	14:16	18SEP14				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A/C STATES THAT THE CHECK ENGINE BU IS ON SOLID ETC LIGHT IS ALSO COMING ON AND FLASHING CK HISTORY

CAUSE: F

BY001 Miscellaneous Body Repair
6585 WDXM (N/C)

1 52124785AE PEDAL-ACCELERATOR (N/C)

1 FREIGHT-FREIGHT (N/C)

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

PARTS 0.00 LABOR 0.00 OTHER 0.00 TOTAL LINE A: 0.00

67365 0.20 SCAN AND TEST HAS STORED DTC P2138 TEST AND REPLACED ACCELERATOR PEDAL AND PERFORMED RE LEARN FOR INTERMITTENT CALIBRATION FAILURE OFF APP SENSOR WHICH IS INTERNAL TO PEDAL

B CUSTOMER REQUESTS MULTI-POINT INSPECTION ON THIS VISIT
MULTI-N MULTI-POINT INSPECTION NOT NEEDED THIS VISIT

6585 CDZM 0.00 0.00
TIRE TIRES ARE GOOD AT THIS TIME - 7/32 OR GREATER TREAD REMAINING

PARTS 0.00 LABOR 0.00 OTHER 0.00 TOTAL LINE B: 0.00

C REPROGRAM BOTH OF THE CUSTOMER'S KEYS, AND CUT A NEW INSERT FOR CUSTOMER

KEY PROGRAM ONE OR MORE KEYS
6585 IDEPS (N/C)

1 68029B29AB KEY-BLANK (N/C)

PARTS 0.00 LABOR 0.00 OTHER 0.00 TOTAL LINE C: 0.00

67365 0.50 ERASED ALL EXISTING KEYS AND PROGRAMMED TWO KEYS IN

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			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
SALES TAX				
(SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT		

Customer Copy

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PAGE 2

SERVICE ADVISOR: 7148 JUSTIN K BANTOCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG				
		JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	67365/67365	T5588				
INTRNO	REF	LI	DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
18A	RR1	DD				12-00	18SEP14		CASH	18SEP14
RO OPENED	READY	OPTIONS	STK:BC575936 ENG:3.6 Liter							
07-17	17SEP14	14-15	18SEP14							

LINE	QCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	-------	------	------	-------	------	-----	-------

VEHICLE AND CUT-INSERT FOR NEW FOBIK

D. REPLACE L/R MARKER LENS
BY001 Miscellaneous Body - Repair (N/C)
6585IDEPS (N/C)
1 57010721AC REFLECTOR-FASCIA
PARTS 0.00 LABOR 0.00 OTHER 0.00 TOTAL LINE D: 0.00
67365 0.30 REPLACED LEFT REAR MARKER LENS

E** RENTAL/LOANER
400R1 RENTAL/LOANER (N/C)
2971IDERS
SUBE RENTAL PO#2554411 (N/C)
IDERS
PARTS 0.00 LABOR 0.00 OTHER 0.00 TOTAL LINE E: 0.00

F** RECALL P14
NC NO CHARGE
6585 CDZM 0.00 0.00 0.00 TOTAL LINE F: 0.00
PARTS 0.00 LABOR 0.00 OTHER 0.00
67365 ALREADY DONE

IT IS NORMAL TO GENERATE MANY WASTE BYPRODUCTS THAT REQUIRE SPECIAL DISPOSAL AND ALSO NECESSARY TO UTILIZE MANY ITEMS THAT ARE SUPPLIED IN BULK THESE ITEMS DO NOT LEND THEMSELVES TO BE BILLED INDIVIDUALLY THESE ITEMS ARE ACCOUNTED FOR AS SHOP SUPPLY CHARGES ON YOUR INVOICE

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<p>(SIGNED) _____ DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) _____</p>	CUSTOMER SIGNATURE	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00

Customer Copy

5329683

403720

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INVOICE

PAGE 1

SERVICE ADVISOR: 6686 MONTY MOORE

GROUP	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	67781/67781	T2051	
DEL DATE	PRD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
18APR11 DT			15:00 26SEP14			CASH	26SEP14
H.O. OPENED	READY	OPTIONS: STK:BC575936 ENG:3.6 Liter					
06:59 26SEP14	15:42 26SEP14						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

A. CUSTOMER STATES CHECK ENGINE AND THROTTLE CONTROL LITE ON CAUSE:

EC001 Miscellaneous Emissions System - Repair

6565 WD

1 RLI50588AG MODULE POWERTRAIN CONTROL

FC PART# COUNT

CLAIM TYPE: W

AUTH CODE:

(N/C)

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

67781 0.40 STARTED VEHICLE AND FOUND NO CEL ON. SCANNED VEHICLE AND FOUND DTC P2138 IN PCM. PERFORMED DIAGNOSTICS AND FOUND ALL WIRING FORM ABB TO PCM GOOD. FOUND PCM HAS INTERMITTENT INTERNAL FAULT CAUSING DTC. REPLACED PCM AND REPROGRAMMED. CLEARED DTC'S AND VEHICLE IS OPERATING AS DESIGNED AND CEL AND THROTTLE LIGHT ARE OFF AT THIS TIME.

B. MAKE SURE BUTTON ON L/F DOOR WORKS PROPERLY

CAUSE:

RY001 Miscellaneous Body - Repair

6565 WD

FC PART# COUNT

CLAIM TYPE: W

AUTH CODE:

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

67781 OPERATED PEM ON DRIVER DOOR HANDLE AND FOUND IT TO BE OPERATING AS DESIGNED AT THIS TIME

C. CUSTOMER REQUESTS MULTI-POINT INSPECTION ON THIS VISIT

MULTI-N MULTI-POINT INSPECTION NOT NEEDED THIS

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Customer Copy

5329683

404514

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DUPLICATE 2
PAGE 1

SERVICE ADVISOR: 7148 JUSTIN K BANTOCK

YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
2011	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	68415 / 68415	T5963		
DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
15 APR 11			17:00	08 OCT 11		CASH	08 OCT 11
EO OPENED	READY	OPTIONS	STR-BC575936 ENG 3.6 Liter				
07/17/08	08/29/11						

LINE	ORCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CHECK ENGINE LIGHT IS ON AND OFF WHILE DRIVING. CK HISTORY
NO NO CHARGE

6585 CD 0.00 0.00 0.00 0.00 TOTAL LINE A 0.00
 PARTS 0.00 LABOR 0.00 OTHER 0.00
 68415 SCAN AND TEST P2138 STORED DTC WITH GOOD TRIPS CONDITION
 HAPPENS ABOUT EVERY 1000 MILES SO OPENED STAR CASE 757948 PER STAR
 CENTER INSPECTED AND CLEANED CONNECTOR C-315 AND RETURNED TO CUSTOMER
 TO BE DRIVEN. TO SEE IF CONCERN IS CORRECTED

B MULTIPoint INSPECTION NOT NEEDED THIS VISIT
 MULTIPoint INSPECTION NOT NEEDED THIS VISIT

6585 CD 0.00 0.00 0.00 0.00 TOTAL LINE B 0.00
 PARTS 0.00 LABOR 0.00 OTHER 0.00

IT IS NORMAL TO GENERATE MANY WASTE BYPRODUCTS THAT REQUIRE SPECIAL DISPOSAL AND ALSO NECESSARY TO UTILIZE MANY ITEMS THAT ARE SUPPLIED IN BULK THESE ITEMS DO NOT LEND THEMSELVES TO BE BILLED INDIVIDUALLY THESE ITEMS ARE ACCOUNTED FOR AS SHOP SUPPLY CHARGES ON YOUR INVOICE

Thank You For Your Business!
 I, THE SIGNING DEALER, HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE, OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. SEE REVERSE SIDE FOR LIMITED WARRANTY ON PARTS AND SERVICES.
 (SIGNED) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

STATEMENT OF DISCLAIMER
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, unless covered by the limited warranty, including any other implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.
 CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Customer Copy

5329683

434727

AutoNation

INVOICE

Chrysler Dodge Jeep Ram Southwest

7980 W. Tufts Ave., Littleton, CO 80123

(303) 269-7800

www.autonation.com

PAGE 1

SERVICE ADVISOR: 6280 HENRY KHU

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	96700/96705	T2677	
DEL. DATE	PRGD. DATE	WARR. EXP	FROM/SED	PO NO	RATE	PAYMENT	INV. DATE
18APR11 DD			18:00 10FEB16			CASH	10FEB16
R.O. OPENED	READY	OPTIONS: STK:BC575936:ENG:3.6_Liter					
09:38 10FEB16	15:01 10FEB16						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE CHECK ENGINE LIGHT IS COMING ON
 CAUSE:

CEL CUSTOMER STATES THE CHECK ENGINE LIGHT IS
 COMING ON

7421 WDXM

1 5184651AH HOUSING THERMOSTAT

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

CUSTOMER PAY DEDUCTIBLE FOR LINE A 90.36

96705 074001B1 0.60 INSPECTED AND FOUND P0128 THERMOSTAT
 RATIONALITY CODE. REPLACED T-STAT AND CLEARED CODE.

B. LUBE, OIL & FILTER SERVICE

CAUSE:

LOF LUBE, OIL & FILTER SERVICE

7421 WDXMT

1 68079744AD FILTER-ENGINE OIL

6 68258687AA OIL-5W20

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

96705 0.30 LOE COMPLETE, TOPPED FLUIDS

C. Customer requested to have Multi Point Inspection performed this
 visit

MULTI-A Customer requested to have Multi Point
 Inspection performed this visit

7421 CDMPI

GBATT BATTERY TESTS OK AT THIS TIME

7421 CD

GBK BRAKE PADS AT 8mm OR GREATER REMAINING

7421 CD

GTIRE TIRES ARE GOOD AT THIS TIME -7/32 OR

GREATER TREAD REMAINING

7421 CD

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

96705 0.20 INSPECTION COMPLETE

Thank You For Your Business!

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION
 CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES
 DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO
 INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT
 ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED
 IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS
 SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF
 PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY
 MANUFACTURER'S REPRESENTATIVE. SEE REVERSE SIDE FOR LIMITED
 WARRANTY ON PARTS AND SERVICE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, unless covered by the limited warranty, including any other implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

Customer Copy

5329683

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AutoNation

INVOICE

Chrysler Dodge Jeep Ram Southwest

7980 W. Tufts Ave., Littleton, CO 80123

(303) 269-7800

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PAGE 2

SERVICE ADVISOR: 6280 HENRY KHU

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	96700/96705	T2677	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18APR11 DE			18:00 10FEB16			CASH	10FEB16

H.O. OPENED: READY: OPTIONS: STK:BC575936 ENG:3.6 Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

D** Basic Tune-Up
 TU10 Basic Tune-Up
 7421 CDZM 250.00 250.00
 6 SP149125AE SPARK PLU 11.85 10.85 65.10
 PARTS DISCOUNT APPLIED
 7421CDZDP -75.00 -75.00
 LABOR DISCOUNT APPLIED
 7421CDZDL -75.00 -75.00
 PARTS: 65.10 LABOR: 100.00 OTHER: 0.00 TOTAL LINE D: 165.10
 96705 2.50 COMPLETED PENTASTAR TUNE UP TEST DROVE

E** Cooling System Service
 AN30 Cooling System Service
 7421 CDZM 100.00 100.00
 1 VP005 VPS RADIATOR PROTR (CLEANER 22 OZ; CONDITIONER 14.5OZ) 29.95 29.95 29.95
 1 68048953AB *ANTIFREEZ-COOLANT 23.20 21.95 21.95
 PARTS: 51.90 LABOR: 100.00 OTHER: 0.00 TOTAL LINE E: 151.90
 96705 1.00 COMPLETED COOLING SYSTEM SERVICE

F** Perform DEALER RECOMMENDED Front and Rear Differential Service
 DS Perform DEALER RECOMMENDED Front and Rear Differential Service
 7421 CDZM 143.55 143.55
 4 5136035AB *LUBRICANT-GEAR 49.05 41.69 166.76
 PARTS: 166.76 LABOR: 143.55 OTHER: 0.00 TOTAL LINE F: 310.31
 96705 1.50 COMPLETED DIFFERENTIAL SERVICES

G** Automatic Transmission Service
 MA21 Automatic Transmission Service
 7421 CDZM 108.88 108.88
 1 52108332AA GASKET-OIL PAN 36.95 36.95 36.95
 1 52108325AA FILTER-TRANSMISSION OIL 36.95 36.95 36.95
 7 68055894AA *FLUID-ATF+4 9.95 9.95 69.65

Thank You For Your Business!		STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
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			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
		CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	

Customer Copy

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* INVOICE *

Chrysler Dodge Jeep Ram Southwest

7980 W. Tufts Ave., Littleton, CO 80123

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PAGE 3

SERVICE ADVISOR: 6280 HENRY KHU

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	96700/96705	T2677	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	INV. DATE
18APR11 DD			18:00 10FEB16			CASH	10FEB16

R.O. OPENED HEADY OPTIONS: STK:BC575936 ENG:3.6 Liter

09:38 10FEB16 -- 15:04 10FEB16

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

PARTS: 143.55 LABOR: 108.88 OTHER: 0.00 TOTAL LINE G: 252.43
 96705 1.00 COMPLETED TRANSMISSION SERVICE, CHANGED FILTER AND
 TOPPED FLUID LEVEL. TEST DROVE

H** Fuel system service (Complete)

AN50 Fuel system service (Complete)

7421 CDZM

1 5174566AB CLEANER-FUEL SYSTEM

225.00 225.00

51.25 51.25 51.25

PARTS: 51.25 LABOR: 225.00 OTHER: 0.00 TOTAL LINE H: 276.25

96705 2.00 COMPLETED MOPAR FUEL SYSTEM SERVICE

I** Transfer Case Fluid (4WD) - Change

MA25 Transfer Case Fluid (4WD) - Change

7421 CDZM

3 68055894AA *FLUID-ATF+4

120.00 120.00

9.95 9.95 29.85

PARTS: 29.85 LABOR: 120.00 OTHER: 0.00 TOTAL LINE I: 149.85

96705 0.50 COMPLETED TRANSFER CASE SERVICE

EST: 1,564.89 10FEB16 11:33 SA: 6280

SHOP SUPPLIES AND/OR HAZARDOUS WASTE REM. FEE 59.99

Dealer is not authorized to perform recall repairs for non-Dealer brand vehicles and Dealer's Vehicle Safety and Condition Inspection and/or service does not include a review of possible pending recalls or service campaigns issued by manufacturers of other makes and models.

Thank You For Your Business!

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION, BY MANUFACTURER'S REPRESENTATIVE. SEE REVERSE SIDE FOR LIMITED WARRANTY ON PARTS AND SERVICE.

(SIGNED) ** DEALER, GENERAL MANAGER OR AUTHORIZED PERSON. (DATE)

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, unless covered by the limited warranty, including any other implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	797.43
PARTS AMOUNT	508.41
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	150.35
TOTAL CHARGES	1456.19
LESS INSURANCE	0.00
SALES TAX	37.73
PLEASE PAY THIS AMOUNT	1493.92

Customer Copy

DUPLICATE 4

Invoice #: **467840**
 Tag #: **T3483**
 Customer #: **5329683**

AutoNation

Chrysler Dodge Jeep Ram Southwest
 7980 W. Tufts Ave., Littleton, CO 80123
 (303) 269-7800
 www.autonation.com

Service Advisor: **7663 SKIPPER HARMON**

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	130063	130063
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
18APR11			17:00 03AUG17			CASH
OPTIONS: STK:BC575936 ENG:3.6_Liter				INV. DATE	R.O. OPENED	READY
				03AUG17	18:02 02AUG17	15:12 03AUG17

AutoNation

Sign up for emails to receive immediate recall or warranty notifications down the road, plus our latest sales and service specials!

Please ask your service advisor or cashier to update your records.

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
A CUSTOMER STATES THE CHECK ENGINE LIGHT IS COMING ON							
CAUSE: E							
CEL CUSTOMER STATES THE CHECK ENGINE LIGHT IS COMING ON							
8038 WDXM							
1	52124785AF		PEDAL-ACCELERATOR				(N/C)
FC: PART#: COUNT:							
CLAIM TYPE: W							
AUTH CODE:							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00							
CUSTOMER PAY DEDUCTIBLE FOR LINE A 100.00							
130063 14801005 14801000 1.20							
DIAG FOUND P2138 ACCELERATOR PEDAL POSITION SENSOR 1/2 CORRELATION (STORED)							
APPS SIGNALS 1 AND 2 HAVE BEEN MONITORED THIS VISIT AND FOUND THAT BOTH SIGNALS ARE NOT IN CORRELATION, FOUND DIAGNOSTIC VOLTAGE DROP ON SIGNAL 2 IS WORKING AS DESIGNED BUT VOLTAGE ON SIGNAL 1 WAS NOT MATCHING 2 WHEN MONITORED ON WI TECH. (SIGNAL 1 GOES UP TO 5VOLTS INTERMITTENTLY AND SIGNAL 2 IS 2 VOLTS AT FULL THROTTLE AND AT RELEASED THROTTLE BOTH DROP DOWN TO 0VOLTS WHICH IS SPEC AND SIGNAL 2 STILL PERFORMED DIAGNOSTIC VOLTAGE CUT OFF, THROTTLE PEDAL ASSY INCLUDING SENSORS WAS REPLACED THIS VISIT. TEST DROVE AND VERIFIED SYSTEM IS ALL WORKING AS DESIGNED AND CODE DID NOT COME BACK							

B THOTLE LIGHT IS FLASHING							
CAUSE: E							
260 MISCELLANEOUS							
8038 WDXM							
FC: PART#: COUNT:							
CLAIM TYPE: W							
AUTH CODE:							

Proctor

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.		LABOR AMOUNT	
SHOP SUPPLY COSTS: We have included a charge equal to 14.99% of the total cost of labor, not to exceed \$59.99, in the Misc. Charges amount for shop supplies used in connection with this repair.		PARTS AMOUNT	
WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.		GAS, OIL, LUBE	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.		SUBLET AMOUNT	
DATE	CUSTOMER SIGNATURE	MISC. CHARGES	
	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Invoice #: 467840

Tag #: T3483

Customer #: 5329683

Service Advisor: 7663 SKIPPER HARMON

AutoNation

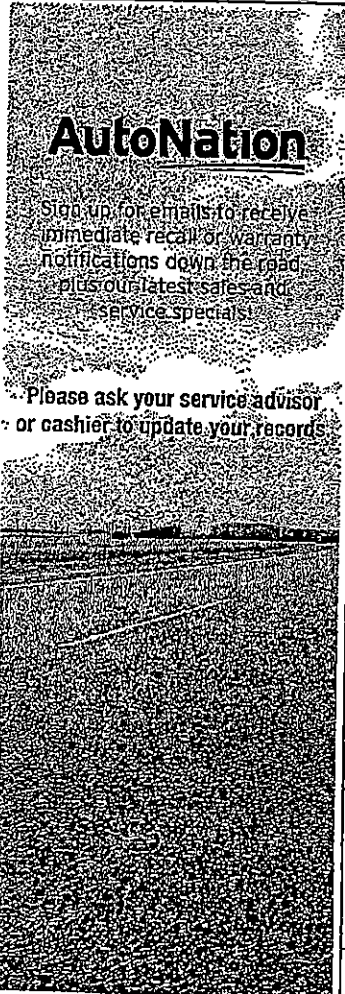
Chrysler Dodge Jeep Ram Southwest

7980 W. Tufts Ave., Littleton, CO 80123

(303) 269-7800

www.autonation.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	130063	130063
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
18APR11			17:00 03AUG17			CASH
OPTIONS: STICBC575936 ENG:3.6 Liter				INV. DATE	R.O. OPENED	READY
				03AUG17	18:02 02AUG17	15:12 03AUG17



AutoNation

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

130063 18-19-06-NN 0.20
 DIAG VERIFIED THROTTLE LIGHT ON AND FOUND ONLY STORED CODE FOR THROTTLE CORRELATION. FOUND PCM FLASH FOR SAME ISSUE AS CC. FLASH IS FOR "Electronic Throttle Control (ETC) light flashing" PERFORMED FLASH THIS VISIT AND CLEARED CODE AND FOUND CODE DID NOT COME BACK AFTER TEST DRIVE
 18-19-06-NN Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)
 1 - Engine Repair And Performance
 0.2 Hrs.**

 C Customer requested to have Multi Point Inspection performed this visit

CAUSE: PERFORMED MULTI POINT INSPECTION
 MULTI-A Customer requested to have Multi Point Inspection performed this visit

8038CDMPI	GBK BRAKE PADS AT 8mm OR GREATER REMAINING	0.00	0.00
8038 CD	GBATT BATTERY TESTS OK AT THIS TIME	0.00	0.00
8038 CD	GTIRE TIRES ARE GOOD AT THIS TIME -7/32 OR GREATER TREAD REMAINING	0.00	0.00
8038 CD	DSWA Declined Wheel Alignment	0.00	0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED

SHOP SUPPLY COSTS: We have included a charge equal to 14.99% of the total cost of labor, not to exceed \$59.99, in the Misc. Charges amount for shop supplies used in connection with this repair.

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NON-RECORDED	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	ADJUSTMENTS	
SALES TAX		
PLEASE PAY THIS AMOUNT		

Invoice #: 467840

Tag #: T3483

Customer #: 5329683

Service Advisor: 7663 SKIPPER HARMON

AutoNation

Chrysler Dodge Jeep Ram Southwest

7980 W. Tufts Ave., Littleton, CO 80123

(303) 269-7800

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	130063	130063
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
18APR11			17:00 03AUG17			CASH
OPTIONS: STX:BC575936 ENG:3.6 Liter				INV. DATE	R.O. OPENED	READY
				03AUG17	18:02 02AUG17	15:12 03AUG17

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
130063	0.20	COMPLETE					

D **Thank you for joining us in the fight against cancer. We've partnered with the BCRF to raise funds for the world's most promising research to eradicate breast cancer. 100% of your donation goes to BCRF. Please visit DrivePink.com for more info.**

DDR AutoNation Supports BCRF...If you decide to donate at later time please visit www.drivepink.com. Thank you for your support!

PARTS: 2971 CD 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E AP*-Indicates you chose to use aftermarket parts (AP) for this job. AP Parts are quality parts suitable for your vehicle, but are not sourced from the vehicle manufacturer. All AP parts come with a warranty backed by AutoNation at any of our stores.

260 MISCELLANEOUS
 2971 CD 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

Dealer is not authorized to perform recall repairs for non-Dealer brand vehicles and Dealer's Vehicle Safety and Condition Inspection and/or service does not include a review of possible pending recalls or service campaigns issued by manufacturers of other makes and models.

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SHOP SUPPLY COSTS: We have included a charge equal to 14.99% of the total cost of labor, not to exceed \$59.99, in the Misc. Charges amount for shop supplies used in connection with this repair.

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	100.00
TOTAL CHARGES	100.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	100.00

AutoNation
 Sign up for emails to receive immediate recall or warranty notifications down the road plus our latest sales and service specials!
 Please ask your service advisor or cashier to update your records.

Invoice #: 469924

Tag #: T4381

Customer #: 5329683

Service Advisor: 8775 DOUGLAS ROBINSON

AutoNation

Chrysler Dodge Jeep Ram Southwest

7980 W. Tufts Ave., Littleton, CO 80123
(303) 269-7800

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	131474	131474
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
18APR11			17:00 06SEP17			CASH
OPTIONS: STK:BC575936	ENG:3.6 Liter			INV DATE	R.O. OPENED	READY
				07SEP17	07:36 06SEP17	19:12 07SEP17

LINE	OPCODE	TECH	TYPE	HOURS	BLST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE FOLLOWING LIGHTS COME ON INTERMITTENTLY IN THE INSTRUMENT CLUSTER, CHECK ENGINE LIGHT, ELECTRONIC THROTTLE CONTROL LIGHT, AND A RED LIGHT, PLEASE ADVISE.

CAUSE: F
400EN .ENGINE CONCERNS
8038 WDXM
1 68032645AA WIRING-WIRING REPAIR
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:

Today

(N/C)
(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
CUSTOMER PAY DEDUCTIBLE FOR LINE A 100.00

131474 0893LEH3 2.00 DIAG FOUND CODE FOR THROTTLE PEDAL CORRELATION (STORED), VERIFIED GOOD VOLTAGE READINGS FROM THROTTLE POSITION WHICH VERIFIED TPS IS A GOOD PART, ENTIRE 6 PIN CONNECTOR/HARNESS WAS INSPECTED AND FOUND NO HIGH RESISTANCE NO SHORTS AND WIGGLE TESTED HARNESS WHILE MONITORING VOLTAGE AND STILL FOUND NO ISSUES, INSPECTION OF PINS IN CONNECTER TO TPS SEEMED LOOSE AND SEEM TO BE THE ONLY CAUSE OF EXTREME INTERMITTENT ISSUE, THIS VISIT AFTER ALL TESTING WAS PERFORMED THE ELECTRICAL CONNECTOR WAS REPLACED AS A KIT WITH ALL NEW PINS, DURING RE ASSEMBLY CONNECTOR PLUGGED UN TIGHTLY TO TPS AND VEHICLE WAS TEST DRIVEN EXTENSIVLY AND NO CODES CAME BACK

B Customer requested to have Multi Point Inspection performed this visit

CAUSE: PERFORMED MULTI POINT INSPECTION
MULTI-A Customer requested to have Multi Point Inspection performed this visit
8038CDMPI
GBATT BATTERY TESTS OK AT THIS TIME
8038CDMPI

0.00 0.00
0.00 0.00

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.

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WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
ADJUSTMENTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

AutoNation

Sign up for emails to receive immediate recall or warranty notifications down the road, plus our latest sales and service specials!

Please ask your service advisor or cashier to update your records.

Invoice #: **469924**
 Tag #: **T4381**
 Customer #: **5329683**
 Service:
 Advisor: **8775 DOUGLAS ROBINSON**

AutoNation

Chrysler Dodge Jeep Ram Southwest
 7980 W. Tufts Ave., Littleton, CO 80120
 (303) 269-7800
 www.AutoNation.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	131474	131474
DEC DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
18APR11			17:00 06SEP17			CASH
INV DATE	R/O OPENED	READY				
07SEP17	07:36 06SEP17	19:12 07SEP17				

OPTIONS: STK:BC575936 ENG:3.6 Liter

AutoNation

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

GTIRE TIRES ARE GOOD AT THIS TIME -7/32 OR GREATER TREAD REMAINING
 8038CDMPI
 GBK BRAKE PADS AT 8mm OR GREATER REMAINING
 8038CDMPI
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
 131474 0.20 COMPLETE

 C **Thank you for joining us in the fight against cancer. We've partnered with the BCRF to raise funds for the world's most promising research to eradicate breast cancer. 100% of your donation goes to BCRF. Please visit DrivePink.com for more info.**
 DDRV AutoNation Supports BCRF...If you decide to donate at later time please visit www.drivepink.com. Thank you for your support!

8038 CD
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D AP*-Indicates you chose to use aftermarket parts (AP) for this job. AP Parts are quality parts suitable for your vehicle, but are not sourced from the vehicle manufacturer. All AP parts come with a warranty backed by AutoNation at any of our stores.
 260 MISCELLANEOUS
 8038 CD
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

3035227230

EMAIL: STEVE.A.WIDENER@GMAIL.COM HOME

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.

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LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
ADJUSTMENTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Invoice #: **469924**
 Tag #: **T4381**
 Customer #: **5329683**
 Service Advisor: **8775 DOUGLAS ROBINSON**

AutoNation

Chrysler Dodge Jeep Ram Southwest
 7980 W. Turtis Ave., Littleton, CO 80123
 (303) 269-7800
 www.autonation.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	131474	131474
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PG. NO.	RATE	PAYMENT
18APR11		17:00	06SEP17			CASH
OPTIONS: STKBC575936 ENG:3.6 Liter				INV. DATE	R/O OPENED	READY
				07SEP17	07:36	06SEP17 19:12 07SEP17

AutoNation

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
					Dealer is not authorized to perform recall repairs for non-Dealer brand vehicles and Dealer's Vehicle Safety and Condition Inspection and/or service does not include a review of possible pending recalls or service campaigns issued by manufacturers of other makes and models.		

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DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	100.00
TOTAL CHARGES	100.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	100.00

Invoice #: **470429**
 Tag #: **T875**
 Customer #: **5329683**
 Service Advisor: **8775 DOUGLAS ROBINSON**

AutoNation

Chrysler Dodge Jeep Ram Southwest
 7980 W. Tufts Ave., Littleton, CO 80123
 (303) 269-7800
 www.autonation.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	132149	132149			
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE	R/C OPENED	READY
18APR11			17:00 15SEP17			CASH	15SEP17	08:09 13SEP17	17:21 15SEP17

OPTIONS: STK:BC575936-ENG-3.0-Lite

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THE ETC LIGHT IS COMING ON AT TIMES AND CHECK ENGINE LIGHT IS ON, PLEASE ADVISE.

CAUSE: F
 08190601 Module, powertrain/engine control (PCM-ECM) - Test and Replace All other engines. (2 - Skilled)
 8038 WDXM
 1 5150588AC MODULE-POWERTRAIN CONTROL
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

Later 2017!

(N/C)
(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
 132149 08190601 08190650 0.60 CC DASH SAYS SERVICE ETC, FOUND
 P2138, DIAG OF ALL ELECTRICAL CIRCUITS FOUND NO HIGH RESISTANCE OR
 DAMAGED WIRES, ALL ELECTRICAL CONNECTORS HAVE ALSO BEEN WIGGLE TESTED
 AND FOUND NO ISSUE, ETC WAS PREVIOUSLY REPLACED FOR THIS SAME ISSUE AND
 ONLY NEXT RELATED ISSUE COULD BE PCM. THIS VISIT AFTER ALL OTHER CAUSES
 HAVE BEEN ELIMINATED THE PCM WAS SUSPECTED FOR CAUSE OF INTERMITTENT
 ISSUE, REPLACED PCM AND TEST DROVE VEHICLE EXTENSIVELY AND FOUND THAT
 CODE DID NOT COME BACK AND SYS IS WORKING AS DESIGNED

Replace Computer

B OIL CHANGE LIGHT IS COMING ON INTERMITTENTLY

CAUSE: F
 400EN .ENGINE CONCERNS
 8038 WDXM
 FC: PART#: COUNT:
 CLAIM TYPE: W
 AUTH CODE:

*40 miles x 2
 Full tank of gas.*

(N/C)

ALL PARTS ARE NEW ORIGINAL EQUIPMENT MANUFACTURER PARTS UNLESS OTHERWISE INDICATED.		LABOR AMOUNT	
SHOP SUPPLY COSTS: We have included a charge equal to 14.99% of the total cost of labor, not to exceed \$59.99, in the Misc. Charges amount for shop supplies used in connection with this repair.		PARTS AMOUNT	
WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.		GAS, OIL, LUBE	
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DATE	CUSTOMER SIGNATURE	MISC. CHARGES	
	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	TOTAL CHARGES	
		ADJUSTMENTS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

AutoNation

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Invoice #: **470429**
 Tag #: **T875**
 Customer #: **5329683**
 Service Advisor: **8775 DOUGLAS ROBINSON**

AutoNation

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 7980 W. Tufts Ave., Littleton, CO 80123
 (303) 269-7800
 www.autonation.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
INFERNO RE	11	JEEP GRAND CHEROKEE	1J4RR4GGXBC575936	336WNU	132149	132149			
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO.	RATE	PAYMENT	INV DATE	R/O OPENED	READY
18APR11			17:00 15SEP17			CASH	15SEP17	08:09 13SEP17	17:21 15SEP17

OPTIONS: STK:BC575936 ENG:3.6 Liter



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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00							
132149 0.00 NO FLASHES FOUND COULD NOT DUPLICATE /RESET SERVICE INDICATOR THIS VISIT ALSO PCM FLASH COULD HAVE RESOLVED THIS ISSUE (WITH REPAIRS ON LINE A)							

C .RENTAL/LOANER							
CAUSE: F							
400RL .RENTAL/LOANER							
8038 WDXM (N/C)							
FC: PART#: COUNT:							
CLAIM TYPE: W							
AUTH CODE:							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00							

F** LEFT REAR TURN SIGNAL IS OUT, PLEASE ADVISE.							
400LB REPLACE BULB							
8807IDEPS (N/C)							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00							

GEORGE WAIVED CUSTOMER DEDUCTIBLE							
Dealer is not authorized to perform recall repairs for non-Dealer brand vehicles and Dealer's Vehicle Safety and Condition Inspection and/or service does not include a review of possible pending recalls or service campaigns issued by manufacturers of other makes and models.							

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DATE	CUSTOMER SIGNATURE	MISC. CHARGES	0.00
	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	TOTAL CHARGES	0.00
		ADJUSTMENTS	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00