# First Regular Session Seventy-fourth General Assembly STATE OF COLORADO

## **PREAMENDED**

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 23-0724.01 Chelsea Princell x4335

**HOUSE BILL 23-1205** 

## **HOUSE SPONSORSHIP**

**Lynch and Bacon,** Amabile, Bird, Boesenecker, Brown, deGruy Kennedy, Epps, Froelich, Garcia, Gonzales-Gutierrez, Hamrick, Kipp, Lieder, Lindsay, Marshall, McCluskie, Michaelson Jenet, Ricks, Sirota, Snyder, Story, Titone, Weissman

## SENATE SPONSORSHIP

Gardner and Moreno,

#### **House Committees**

Judiciary Appropriations

### **Senate Committees**

Judiciary Appropriations

## A BILL FOR AN ACT

101	CONCERNING THE CREATION OF THE OFFICE OF THE JUDICIAL
102	DISCIPLINE OMBUDSMAN, AND, IN CONNECTION THEREWITH
103	MAKING AN APPROPRIATION.

## **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

The bill establishes the office of the judicial discipline ombudsman (office) as an independent office in the commission on judicial discipline (commission) that is operated pursuant to a memorandum of understanding between the office and the commission. The judicial discipline ombudsman is the director of the office.

HOUSE Ind Reading Unamended April 6, 2023

HOUSE Amended 2nd Reading April 5, 2023

Shading denotes HOUSE amendment. <u>Double underlining denotes SENATE amendment.</u>

Capital letters or bold & italic numbers indicate new material to be added to existing law.

Dashes through the words or numbers indicate deletions from existing law.

The bill establishes the judicial discipline ombudsman selection board (board) to be made up of 7 board members who must be appointed not later than January 1, 2024. The duties and responsibilities of the board include:

- Overseeing personnel decisions of the ombudsman, which include appointing a person to serve as the ombudsman, filling a vacancy in the ombudsman position, evaluating the ombudsman's performance, and developing a complaint process concerning the ombudsman's performance;
- Overseeing and advising the ombudsman on the strategic direction of the office and its mission;
- Working cooperatively with the ombudsman to provide fiscal oversight of the general operating budget of the office;
- Ensuring compliance with the provisions of the bill, the memorandum of understanding, and state and federal laws;
- Promoting the mission of the office; and
- Providing assistance to the ombudsman when requested.

The powers and duties of the ombudsman include:

- Creating and maintaining an anonymous reporting system for judicial personnel to submit complaints;
- Helping complainants understand their rights and options in reporting and filing a complaint with the commission and other appropriate authorities;
- Providing complainants with necessary referrals for additional support services and care if needed or requested;
- Reporting appropriate cases to the commission, the office of attorney regulation counsel, law enforcement, and the judicial department;
- Serving in an advisory capacity to the commission and the judicial department on rule-making;
- Ensuring accountability and consistency in the operating policies and procedures of the office; and
- Serving as a liaison for communications between a complainant and the commission or the judicial department.

The bill requires that, to be appointed, the ombudsman must have prior experience serving as an ombudsman; have a deep understanding of and expertise in organizational culture and diversity, equity, and inclusion; have professional experience working with human resources; and possess the ability to act in a nonpartisan manner.

The bill requires all communications and information disclosed to the ombudsman by a complainant to be kept confidential unless the complainant gives the ombudsman permission to disclose the information. Disclosed information and records are not discoverable if the information

-2- 1205

and records are received during and within the scope of the ombudsman's duties and responsibilities.

The bill requires the ombudsman to disclose a complaint that alleges judicial misconduct and to keep the identity of the complainant confidential unless the complainant gives permission to disclose the complainant's identity.

The records related to complaints received by the office are not subject to the "Colorado Open Records Act".

The bill authorizes the office to promulgate rules necessary to implement the requirements of the bill and to ensure confidentiality of disclosures made to the office by complainants.

1 Be it enacted by the General Assembly of the State of Colorado: 2 **SECTION 1. Legislative declaration.** (1) The general assembly 3 finds and declares that: 4 (a) An ombudsman acts as an independent, impartial, neutral, 5 unbiased, informal, and confidential resource for an organization and 6 assists people through voluntary consultation and provides information, 7 guidance, and assistance in determining options to address the person's 8 concerns; 9 (b) An ombudsman must fairly and objectively consider issues and 10 people who may be affected when dealing with assisting people with 11 concerns; 12 (c) An ombudsman promotes equitably administered processes but 13 does not advocate on behalf of anyone; 14 (d) An ombudsman is not adversarial and does not perform 15 investigations. An ombudsman does not replace the roles of the relevant 16 investigatory bodies, such as the Commission on Judicial Discipline, but 17 instead provides resources for complainants to access those investigatory 18 bodies. 19 (e) An ombudsman office is helpful when there are significant

-3-

1	power disparities and complex systems that people may not be able to
2	easily navigate in order to vindicate their rights; and
3	(f) Helping a complainant navigate those systems and vindicate
4	their rights promotes a better functioning judicial discipline process.
5	(2) Therefore, the general assembly declares that establishing the
6	office of the judicial discipline ombudsman will allow <u>a complainant</u>
7	impacted by judicial misconduct to raise their concerns and get the
8	direction and support they need.
9	<b>SECTION 2.</b> In Colorado Revised Statutes, add <u>13-3-118</u> as
10	follows:
11	13-3-118. Office of the judicial discipline ombudsman
12	established - judicial discipline advisory board - qualifications of
13	ombudsman - powers and duties - confidentiality - rules - definitions.
14	(1) As used in this section, unless the context otherwise
15	REQUIRES:
16	(a) "BOARD" MEANS THE JUDICIAL DISCIPLINE OMBUDSMAN
17	SELECTION BOARD, ESTABLISHED IN SUBSECTION (6) OF THIS SECTION.
18	(b) "COMMISSION" MEANS THE COMMISSION ON JUDICIAL
19	DISCIPLINE CREATED IN SECTION 13-5.3-102.
20	(c) "COMPLAINANT" MEANS CURRENT AND FORMER EMPLOYEES OF
21	THE JUDICIAL DEPARTMENT, JUDGES, JUDICIAL DEPARTMENT STAFF, AND
22	PERSONS WHO WORK WITH JUDICIAL EMPLOYEES AND STAFF, AND
23	INCLUDES, BUT IS NOT LIMITED TO, BAILIFFS, LITIGATING ATTORNEYS,
24	INTERNS, AND VOLUNTEERS.
25	(d) "Department" means the judicial department
26	ESTABLISHED IN ARTICLE 3 OF TITLE 13.
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-4- 1205

(e) "Office of the ombudsman" means the office of the
JUDICIAL DISCIPLINE OMBUDSMAN, CREATED IN SUBSECTION (2) OF THIS
SECTION.

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- (f) "OMBUDSMAN" MEANS THE PERSON THAT SERVES AS BOTH THE JUDICIAL DISCIPLINE OMBUDSMAN AND THE DIRECTOR OF THE OFFICE OF THE OMBUDSMAN.
- 7 THE INDEPENDENT OFFICE OF THE JUDICIAL DISCIPLINE 8 OMBUDSMAN IS ESTABLISHED IN THE JUDICIAL DEPARTMENT AS AN 9 INDEPENDENT AGENCY FOR THE PURPOSE OF ENSURING THE GREATEST 10 PROTECTIONS FOR A COMPLAINANT. THE PURPOSE OF THE OFFICE OF THE 11 OMBUDSMAN IS TO ACT AS AN INDEPENDENT, CONFIDENTIAL, INFORMAL, 12 IMPARTIAL, NEUTRAL, AND NONPARTISAN OFFICE THAT RESPONDS TO 13 QUESTIONS OR CONCERNS FROM <u>A COMPLAINANT</u> ABOUT MISCONDUCT 14 THAT OCCURS WITHIN THE DEPARTMENT, TO SUPPORT A COMPLAINANT IN 15 FILING FORMAL AND INFORMAL COMPLAINTS AND GRIEVANCES AGAINST 16 MEMBERS OF THE DEPARTMENT, AND TO ANALYZE DATA FROM THE OFFICE 17 OF THE OMBUDSMAN IN ORDER TO REPORT COMPLAINT AND GRIEVANCE 18 TRENDS, SYSTEMIC PROBLEMS, AND ORGANIZATIONAL ISSUES TO THE 19 COMMISSION, THE DEPARTMENT, AND THE GENERAL ASSEMBLY. THE 20 OFFICE OF THE OMBUDSMAN SHALL HELP <u>A COMPLAINANT</u> UNDERSTAND 21 HOW TO SAFELY NAVIGATE THE COMPLAINT PROCESS. THE OMBUDSMAN 22 SHALL CONSIDER THE STANDARDS OF PRACTICE AND CODE OF ETHICS 23 ESTABLISHED BY THE INTERNATIONAL OMBUDS ASSOCIATION FOR AN 24 ORGANIZATIONAL OMBUDSMAN, TO THE EXTENT PRACTICABLE. THE 25 OMBUDSMAN SHALL NOT BE ADVERSARIAL TO THE DEPARTMENT OR THE 26 COMMISSION. THE OMBUDSMAN SHALL NOT REQUEST RECORDS FROM THE 27 DEPARTMENT OR THE COMMISSION RELATED TO SPECIFIC EMPLOYEES,

-5- 1205

1	JUDGES, OR JUSTICES, EXCEPT AT THE DISCRETION OF THE COMPLAINANT.
2	(3) THE OFFICE OF THE OMBUDSMAN AND THE DEPARTMENT SHALL
3	OPERATE PURSUANT TO A MEMORANDUM OF UNDERSTANDING BETWEEN
4	THE TWO ENTITIES TO FURTHER THE PURPOSES OF THIS SECTION. THE
5	MEMORANDUM OF UNDERSTANDING MUST CONTAIN, AT A MINIMUM:
6	(a) A REQUIREMENT THAT THE OFFICE OF THE OMBUDSMAN HAVE
7	ITS OWN PERSONNEL RULES;
8	(b) A REQUIREMENT THAT THE OMBUDSMAN HAVE INDEPENDENT
9	HIRING AND TERMINATION AUTHORITY OVER OFFICE OF THE OMBUDSMAN
10	EMPLOYEES;
11	(c) A REQUIREMENT THAT THE OFFICE OF THE OMBUDSMAN
12	FOLLOW JUDICIAL FISCAL RULES;
13	(d) A REQUIREMENT THAT THE DEPARTMENT OFFER THE OFFICE OF
14	THE OMBUDSMAN LIMITED SUPPORT WITH RESPECT TO:
15	(I) PERSONNEL MATTERS;
16	(II) RECRUITMENT;
17	(III) PAYROLL;
18	(IV) BENEFITS;
19	(V) BUDGET SUBMISSIONS, AS NEEDED; AND
20	(VI) ACCOUNTING; AND
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22	(e) ANY OTHER PROVISIONS REGARDING ADMINISTRATIVE SUPPORT
23	THAT WILL HELP MAINTAIN THE INDEPENDENCE OF THE OFFICE OF THE
24	OMBUDSMAN.
25	(4) The office of the ombudsman shall maintain office
26	SPACE THAT IS NOT PHYSICALLY LOCATED IN ANY BUILDING THAT IS
27	MAINTAINED BY THE HIDICIAL DEPARTMENT

-6- 1205

1	(5) THE OFFICE OF THE OMBUDSMAN AND THE BOARD ESTABLISHED
2	IN SUBSECTION (6) OF THIS SECTION SHALL OPERATE WITH AUTONOMY,
3	CONTROL, AND AUTHORITY OVER OPERATIONS, BUDGET, AND PERSONNEL
4	DECISIONS RELATED TO THE OFFICE OF THE OMBUDSMAN, BOARD, AND
5	OMBUDSMAN.
6	(6) (a) There is established an independent, nonpartisan
7	JUDICIAL DISCIPLINE OMBUDSMAN SELECTION BOARD. THE BOARD
8	CONSISTS OF FIVE MEMBERS AND MUST INCLUDE LAWYERS, AND PEOPLE
9	WITH A PROFESSIONAL BACKGROUND IN HUMAN <u>RESOURCES OR</u>
10	PERSONNEL MANAGEMENT, FINANCIAL MANAGEMENT, OR EXPERIENCE
11	WITH EMPLOYEE HARASSMENT OR DISCRIMINATION CASES OR AS A
12	<u>VICTIMS' RIGHTS ADVOCATE,</u> AND PROFESSIONAL OMBUDSMAN
13	EXPERIENCE. TO THE EXTENT PRACTICABLE, THE BOARD SHOULD BE MADE
14	UP OF PERSONS FROM DIFFERENT JUDICIAL DISTRICTS, PERSONS WITH
15	DISABILITIES, AND PERSONS WITH EXPERIENCE IN CULTURALLY RELEVANT
16	PRACTICES, AND REFLECT THE GEOGRAPHIC, ETHNIC, AND GENDER
17	DIVERSITY OF THE STATE.
18	(b) Board members must be appointed on or before January
19	1, 2024, AS FOLLOWS:
20	
21	(I) THE GOVERNOR SHALL APPOINT ONE INDIVIDUAL WHO IS EITHER
22	A RETIRED COLORADO JUDGE <u>IN GOOD STANDING</u> OR A FORMER COLORADO
23	JUDGE IN GOOD STANDING;
24	(II) THE PRESIDENT OF THE COLORADO SENATE AND THE MINORITY
25	LEADER OF THE COLORADO SENATE SHALL EACH APPOINT ONE MEMBER
26	WITH EXPERIENCE LISTED IN SUBSECTIONS (6)(c) AND (6)(d) OF THIS
27	SECTION; AND

-7- 1205

1	(III) THE SPEAKER OF THE COLORADO HOUSE OF REPRESENTATIVES
2	AND THE MINORITY LEADER OF THE COLORADO HOUSE OF
3	REPRESENTATIVES SHALL EACH APPOINT ONE MEMBER WITH EXPERIENCE
4	LISTED IN SUBSECTIONS $(6)(c)$ AND $(6)(d)$ OF THIS SECTION.
5	(c) BOARD MEMBERS MUST HAVE EXPERIENCE IN AT LEAST ONE OF
6	THE FOLLOWING:
7	(I) PERSONNEL MANAGEMENT;
8	(II) HUMAN RESOURCES;
9	(III) FINANCIAL MANAGEMENT;
10	(IV) EXPERIENCE AS A PROFESSIONAL OMBUDSMAN;
11	(V) EXPERIENCE WITH EMPLOYEE HARASSMENT OR
12	DISCRIMINATION AS AN EMPLOYMENT LAW ATTORNEY; OR
13	(VI) EXPERIENCE AS A VICTIMS' RIGHTS ADVOCATE.
14	(d) In appointing board members pursuant to subsections
15	(6)(b)(II) and $(6)(b)(III)$ of this section, at least one appointee from
16	THE COLORADO HOUSE OF REPRESENTATIVES AND ONE APPOINTEE FROM
17	THE COLORADO SENATE MUST BE LICENSED COLORADO ATTORNEYS IN
18	GOOD STANDING.
19	(e) BOARD MEMBERS SERVE TERMS OF FOUR YEARS; EXCEPT THAT
20	INITIAL TERMS MUST BE STAGGERED SO THAT NO MORE THAN THREE
21	MEMBERS' TERMS EXPIRE IN THE SAME YEAR. THREE OF THE INITIAL
22	APPOINTMENTS WILL HAVE FOUR-YEAR TERMS, AND TWO INITIAL
23	APPOINTMENTS WILL HAVE TWO-YEAR TERMS. THE APPOINTING
24	AUTHORITY SHALL DESIGNATE THE INITIAL TERMS. THE APPOINTING
25	OFFICIAL SHALL FILL ANY VACANCIES ON THE BOARD FOR THE REMAINDER
26	OF ANY UNEXPIRED TERM.
27	(f) THE BOARD SHALL MEET A MINIMUM OF TWO TIMES PER YEAR

-8- 1205

1	AND ADDITIONALLY AS NEEDED.
2	(g) BOARD MEMBERS SERVE WITHOUT COMPENSATION BUT MAY BE
3	REIMBURSED FOR ACTUAL AND REASONABLE EXPENSES INCURRED IN THE
4	PERFORMANCE OF THEIR DUTIES.
5	(h) Board members may be reappointed to serve one
6	ADDITIONAL TERM.
7	(7) EXPENSES INCURRED FOR THE BOARD MUST BE PAID FROM THE
8	GENERAL OPERATING BUDGET OF THE OFFICE OF THE OMBUDSMAN.
9	(8) The board has the following duties and
10	RESPONSIBILITIES:
11	(a) TO OVERSEE THE FOLLOWING PERSONNEL DECISIONS RELATED
12	TO THE OMBUDSMAN:
13	(I) On or before March 1, 2024, and as necessary
14	THEREAFTER, APPOINTING A PERSON TO SERVE AS THE OMBUDSMAN. THE
15	OMBUDSMAN APPOINTED BY THE BOARD ON OR BEFORE MARCH 1, 2024,
16	SHALL ASSUME THE OMBUDSMAN'S POSITION ON THE EFFECTIVE DATE OF
17	THE MEMORANDUM OF UNDERSTANDING BETWEEN THE <u>DEPARTMENT</u> AND
18	THE OFFICE OF THE OMBUDSMAN. THE BOARD MAY DISCHARGE AN
19	OMBUDSMAN FOR CAUSE. A TWO-THIRDS MAJORITY VOTE OF THE BOARD
20	IS REQUIRED TO HIRE OR DISCHARGE THE OMBUDSMAN. THE GENERAL
21	ASSEMBLY SHALL SET THE OMBUDSMAN'S COMPENSATION, AND THE
22	COMPENSATION MUST NOT BE REDUCED DURING THE TERM OF THE
23	OMBUDSMAN'S APPOINTMENT.
24	(II) FILLING A VACANCY IN THE OMBUDSMAN POSITION;
25	(III) EVALUATING THE OMBUDSMAN'S PERFORMANCE AS
26	NECESSARY BASED ON FEEDBACK RECEIVED FROM <u>COMPLAINANTS</u> ABOUT
2.7	THE OMBLIDSMAN: AND

-9- 1205

2	OMBUDSMAN'S PERFORMANCE;
3	(b) TO OVERSEE AND ADVISE THE OMBUDSMAN ON THE STRATEGIC
4	DIRECTION OF THE OFFICE OF THE OMBUDSMAN AND ITS MISSION AND TO
5	HELP PROMOTE THE USE OF, ENGAGEMENT WITH, AND ACCESS TO THE
6	OFFICE OF THE OMBUDSMAN;
7	(c) TO WORK COOPERATIVELY WITH THE OMBUDSMAN TO PROVIDE
8	FISCAL OVERSIGHT OF THE GENERAL OPERATING BUDGET OF THE OFFICE OF
9	THE OMBUDSMAN AND ENSURE THAT THE OFFICE OF THE OMBUDSMAN
10	OPERATES IN COMPLIANCE WITH THE PROVISIONS OF THIS SECTION, THE
11	MEMORANDUM OF UNDERSTANDING, AND STATE AND FEDERAL LAWS;
12	(d) TO PROMOTE THE MISSION OF THE OFFICE OF THE OMBUDSMAN
13	TO THE PUBLIC; AND
14	(e) TO PROVIDE ASSISTANCE, AS PRACTICABLE AND AS REQUESTED
15	BY THE OMBUDSMAN, TO FACILITATE THE STATUTORY INTENT OF THIS
16	SECTION.
17	(9) MEETINGS OF THE BOARD ARE SUBJECT TO THE PROVISIONS OF
18	SECTION 24-6-402, EXCEPT FOR EXECUTIVE PERSONNEL ACTIONS OR
19	MEETINGS THAT REQUIRE THE PROTECTION OF CONFIDENTIALITY AND
20	COMPLIANCE WITH STATE PRIVACY LAWS.
21	(10) The ombudsman has the following duties and
22	FUNCTIONS:
23	(a) CREATE AND MAINTAIN AN ANONYMOUS REPORTING SYSTEM
24	AND HOTLINE FOR <b>COMPLAINANTS</b> TO SUBMIT COMPLAINTS. THE
25	REPORTING SYSTEM MUST BE EQUIPPED TO RETAIN AND COLLECT
26	AGGREGATED AND DISAGGREGATED DATA REGARDING THE REPORTED
27	COMPLAINTS THAT INCLUDES THE FOLLOWING:

1 (IV) DEVELOPING A COMPLAINT PROCESS RELATED TO THE

-10-

1	(I) THE NUMBER OF ALLEGATIONS OF JUDICIAL MISCONDUCT
2	RECEIVED, REGARDLESS OF FORM;
3	(II) THE TYPES OF JUDICIAL MISCONDUCT COMPLAINTS RECEIVED
4	BY THE OFFICE OF THE OMBUDSMAN AND TO WHAT ENTITY THE COMPLAINT
5	WAS FORWARDED, IF APPLICABLE; AND
6	(III) THE DEMOGRAPHICS, INCLUDING THE GENDER, AGE, RACE,
7	ETHNICITY, OR DISABILITY, OF JUDGES WHO ARE THE SUBJECT OF THE
8	COMPLAINT AND THOSE DIRECTLY AFFECTED BY THE CLAIMED JUDICIAL
9	MISCONDUCT.
10	(b) Help a complainant understand the complainant's
11	RIGHTS AND OPTIONS IN REPORTING AND FILING A COMPLAINT WITH THE
12	COMMISSION AND ANY OTHER APPROPRIATE AUTHORITY. THIS ASSISTANCE
13	MUST:
14	(I) INCLUDE AN EXPLANATION OF THE JUDICIAL DISCIPLINE
15	PROCESS, INCLUDING THE STEPS IN THE PROCESS, THE AVAILABILITY OF
16	CONFIDENTIAL REPORTING, AND CONFIDENTIALITY REQUIREMENTS DURING
17	EACH STEP OF THE PROCESS; AND
18	(II) BE AVAILABLE THROUGHOUT THE ENTIRE COMPLAINT
19	PROCESS, IF REQUESTED BY THE COMPLAINANT.
20	(c) PROVIDE THE COMPLAINANT WITH REFERRALS TO PHYSICAL
21	AND MENTAL HEALTH-CARE RESOURCES, COMMUNITY-BASED ADVOCACY
22	SERVICES, PRO-BONO OR LOW-COST LEGAL ASSISTANCE OR
23	REPRESENTATION, OR ANY OTHER RESOURCE, AS NECESSARY OR
24	REQUESTED;
25	(d) RECEIVE COMPLAINTS FROM <u>COMPLAINANTS</u> , <u>AND FACILITATE</u>
26	COMMUNICATION WITH A COMPLAINANT AND THE APPROPRIATE PARTY.
27	This subsection (10)(d) does not prevent the commission from

-11- 1205

1	ALSO RECEIVING COMPLAINTS.
2	(e) FACILITATE SUBMISSION OF COMPLAINTS TO THE APPROPRIATE
3	ENTITY OR PARTY, ONLY AT THE DISCRETION AND CONSENT OF THE
4	<u>COMPLAINANT;</u>
5	(f) GATHER AND EVALUATE DATA RECEIVED BY THE OFFICE OF THE
6	OMBUDSMAN THROUGH THE REPORTING SYSTEM AND HOTLINE,
7	CREATED IN SUBSECTION (10)(a) OF THIS SECTION, TO PROVIDE INSIGHTS
8	INTO WORK ENVIRONMENT TRENDS OF THE JUDICIAL DEPARTMENT ON AN
9	ANNUAL BASIS. TO THE EXTENT POSSIBLE, DATA MUST BE DISAGGREGATED
10	BY GENDER, ETHNICITY, AND JUDICIAL <u>DISTRICT WHILE MAINTAINING THE</u>
11	CONFIDENTIALITY OF THOSE INVOLVED IN THE COMPLAINT. FINDINGS
12	FROM THE DATA MUST BE REPORTED TO THE DEPARTMENT, COMMISSION,
13	AND GENERAL ASSEMBLY AS PART OF THE JUDICIAL DEPARTMENT'S
14	"SMART ACT" PRESENTATION REQUIRED BY SECTION 2-7-203. THE DATA
15	MUST BE PRESENTED IN A MANNER THAT PROTECTS THE CONFIDENTIALITY
16	OF EVERYONE INVOLVED. THE REPORT OUTLINED IN THIS SUBSECTION
17	(10)(f) SHALL NOT INCLUDE PERSONAL IDENTIFYING INFORMATION,
18	INCLUDING GENDER, RACE, OR ETHNICITY DATA, IF THAT COULD
19	POTENTIALLY IDENTIFY THE COMPLAINANT, THE SUBJECT OF THE
20	COMPLAINT, OR ANY OTHER PEOPLE INVOLVED IN THE COMPLAINT. DURING
21	THE FIRST TWO YEARS OF OPERATION OF THE OFFICE OF THE OMBUDSMAN,
22	THE REPORT MUST INCLUDE INFORMATION AND FEEDBACK FROM THE
23	OFFICE OF THE OMBUDSMAN ON THE EFFICACY OF THE OFFICE OF THE
24	OMBUDSMAN AND PROVIDE RECOMMENDATIONS FOR IMPROVEMENTS OR
25	ADJUSTMENTS. THE REPORT MUST BE MADE PUBLIC ON THE OFFICE OF THE
26	OMBUDSMAN'S WEBSITE.
2.7	(g) SERVE IN AN ADVISORY CAPACITY TO THE COMMISSION AND

-12-

1	THE DEPARTMENT ON RULE-MAKING AND PROVIDE INSIGHTS AND
2	RECOMMENDATIONS TO THE COMMISSION AND DEPARTMENT ON CHANGES
3	TO THEIR RESPECTIVE RULES AND HUMAN RESOURCE POLICIES. THIS
4	INFORMATION MUST BE MADE PUBLIC ON THE OFFICE OF THE
5	OMBUDSMAN'S WEBSITE.
6	(h) COMPLY WITH ALL CONFIDENTIALITY PROVISIONS SET BY THE
7	COMMISSION;
8	(i) Ensure accountability and consistency in the
9	OPERATING POLICIES AND PROCEDURES OF THE OFFICE OF THE
10	OMBUDSMAN, INCLUDING REASONABLE RULES RELATED TO THE
11	ADMINISTRATION OF THE PROVISIONS OF THIS SECTION AND ANY OTHER
12	STANDARDS OF CONDUCT AND REPORTING REQUIREMENTS AS PROVIDED
13	BY LAW; AND
14	(j) SERVE AS A LIAISON FOR COMMUNICATIONS BETWEEN A
15	COMPLAINANT AND THE COMMISSION OR THE DEPARTMENT AND, IF
16	REQUESTED BY THE COMPLAINANT, ENSURE THE COMPLAINANT'S
17	ANONYMITY.
18	(11) THE OMBUDSMAN HAS DISCRETION OVER WHETHER OR HOW
19	TO ENGAGE REGARDING INDIVIDUAL, GROUP, OR SYSTEMATIC CONCERNS
20	AND MAY BRING A CONCERN TO THE ATTENTION OF APPROPRIATE
21	INDIVIDUALS AS THE OMBUDSMAN DEEMS APPROPRIATE.
22	(12) The ombudsman shall be available to all $\underline{\underline{\mathbf{A}}}$
23	COMPLAINANT TO DISCUSS COMPLAINTS RELATED TO THE CONDUCT OF
24	ANY JUDICIAL PERSONNEL.
25	(13) TO BE APPOINTED AS THE OMBUDSMAN, A PERSON MUST
26	POSSESS THE FOLLOWING QUALITIES AND QUALIFICATIONS:
27	(a) PRIOR EXPERIENCE SERVING AS AN OMBUDSMAN OR IN AN

-13- 1205

1	OMBUDSMAN CAPACITY;
2	(b) A DEEP UNDERSTANDING OF AND EXPERTISE IN
3	ORGANIZATIONAL CULTURE AND DIVERSITY, EQUITY, AND INCLUSION;
4	(c) AT LEAST TWO YEARS OF PROFESSIONAL EXPERIENCE WORKING
5	WITH HUMAN RESOURCES;
6	(d) AT LEAST TWO YEARS OF VICTIM ADVOCACY EXPERIENCE OR
7	COMPLETION OF SUBSTANTIAL VICTIM ADVOCACY TRAINING; AND
8	(e) THE ABILITY TO ACT IN A NONPARTISAN MANNER.
9	(14) ALL CONVERSATIONS AND INFORMATION DISCLOSED TO THE
10	OMBUDSMAN BY A COMPLAINANT ARE CONFIDENTIAL, UNLESS THE
11	COMPLAINANT GIVES THE OMBUDSMAN PERMISSION TO DISCLOSE THE
12	INFORMATION TO A THIRD PARTY. IF THE COMPLAINANT HAS NOT
13	CONSENTED TO DISCLOSURE, THE OMBUDSMAN SHALL FORGO
14	CONFIDENTIALITY WHEN THE DISCLOSURE INVOLVES AN IMMINENT THREAT
15	OF BODILY HARM TO THE COMPLAINANT OR ANOTHER PERSON.
16	INFORMATION IS NOT DISCOVERABLE IF RECEIVED DURING AND WITHIN THE
17	SCOPE OF THE OMBUDSMAN'S DUTIES AND RESPONSIBILITIES. THE
18	OMBUDSMAN IS EXEMPT FROM MANDATORY REPORTING RULES, STATUTES,
19	INCLUDING SECTION 13-5.3-106, OR AS PERMITTED BY SUBSECTION (11) OF
20	THIS SECTION. AND POLICIES AND SHALL NOT REPORT AN INCIDENT MADE
21	KNOWN TO THE OMBUDSMAN BY A COMPLAINANT UNLESS THE
22	COMPLAINANT PROVIDES CONSENT.
23	<del></del>
24	(15) Records related to complaints received by the office
25	OF THE OMBUDSMAN, AND ALL OTHER COMMUNICATIONS BETWEEN THE
26	OMBUDSMAN AND A COMPLAINANT, ARE NOT SUBJECT TO PUBLIC
27	DISCLOSURE AS REQUIRED BY ARTICLE 72 OF THIS TITLE 24, AND ARE NOT

-14- 1205

I	SUBJECT TO THE JUDICIAL DEPARTMENT'S RULES REGARDING PUBLIC
2	RECORD DISCLOSURE.
3	(16) The office of the ombudsman is authorized to
4	PROMULGATE RULES NECESSARY TO IMPLEMENT THE REQUIREMENTS OF
5	THIS SECTION AND TO ENSURE CONFIDENTIALITY OF THE DISCLOSURES
6	MADE TO THE OFFICE OF THE OMBUDSMAN BY COMPLAINANTS.
7	(17) In the Performance of the ombudsman's duties, the
8	OMBUDSMAN SHALL ACT INDEPENDENTLY OF THE DEPARTMENT AND
9	COMMISSION. ANY RECOMMENDATIONS MADE OR POSITIONS TAKEN BY
10	THE OMBUDSMAN OR THE OFFICE OF THE OMBUDSMAN DO NOT REFLECT
11	THOSE OF THE DEPARTMENT OR THE COMMISSION.
12	SECTION 3. In Colorado Revised Statutes, 24-72-202, amend
13	(6)(b)(XIV) and (6)(b)(XV); and <b>add</b> (6)(b)(XVI) as follows:
14	<b>24-72-202. Definitions.</b> As used in this part 2, unless the context
15	otherwise requires:
16	(6) (b) "Public records" does not include:
17	(XIV) Pursuant to the "Colorado Partnership for Quality Jobs and
18	Services Act", part 11 of article 50 of this title 24, records created in
19	compliance with the requirements of a state employee partnership
20	agreement as specified in section 24-50-1111 (3)(d) and documents
21	created in connection with the dispute resolution process for an employee
22	partnership agreement as specified in section 24-50-1113 (2)(e); or
23	(XV) Granular coverage data, as defined in and submitted to the
24	office of information technology pursuant to section 24-37.5-119 (9)(m);
25	OR
26	(XVI) RECORDS RELATED TO COMPLAINTS RECEIVED BY THE
27	OFFICE OF THE JUDICIAL DISCIPLINE OMBUDSMAN PURSUANT TO SECTION

-15- 1205

1	13-3-118, INCLUDING ANY RECORD THAT NAMES OR OTHERWISE
2	IDENTIFIES A SPECIFIC COMPLAINANT OR OTHER PERSON INVOLVED IN THE
3	COMPLAINT.
4	<b>SECTION 4.</b> Appropriation. (1) For the 2023-24 state fiscal
5	year, \$100,453 is appropriated to the judicial department. This
6	appropriation is from the general fund. To implement this act, the
7	department may use this appropriation for the purchase of legal services.
8	(2) For the 2023-24 state fiscal year, \$100,453 is appropriated to
9	the department of law. This appropriation is from reappropriated funds
10	received from the judicial department under subsection (1) of this section
11	and is based on an assumption that the department of law will require an
12	additional 0.5 FTE. To implement this act, the department of law may use
13	this appropriation to provide legal services for the judicial department.
14	SECTION 5. Safety clause. The general assembly hereby finds,
15	determines, and declares that this act is necessary for the immediate
16	preservation of the public peace, health, or safety.

-16- 1205